

## **Public Grievances**

IIM Bangalore is part of the Centralized Public Grievance Redress and Monitoring System (CPGRAMS), established and administered by the Department of Administrative Reforms & Public Grievances, Government of India. This is an online web-enabled system for submission of grievances by citizens from anywhere and anytime and the Institute is bound to respond and provide redressal within certain strict timelines.

The public portal for filing any such grievance is - <[www.pgportal.gov.in](http://www.pgportal.gov.in)>