



# XIX International Conference on Public Policy & Management

August 27-29, 2024

# **Conference Proceedings & Abstracts**



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# Acknowledgements

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### Chairperson's Note



Public policy design and implementation, affecting the lives of everyone in the nation-state, represents a constantly evolving process encompassing all aspects of collective living to ensure a sustainable society. It includes diverse issues, a framework of laws, regulations, and actions governments implement to achieve social and economic goals for the public welfare. Various factors can influence it, including political ideology, socio-economic conditions, and societal values. It covers many issues,

such as education, healthcare, social welfare, economic development, and environmental protection, among others.

The annual international conference on public policy and management of the Centre for Public Policy is not just an academic gathering but a crucial platform for all stakeholders from a wide range of domains to engage in in-depth discussions and debates. It is a space where research results are shared, ideas are discussed, and new perspectives are gained. The conference provides a unique opportunity for policy stakeholders to understand how societal, political, and economic dynamics progress over time. It highlights the critical and pressing need for public policies to be flexible and responsive to effectively accommodate and address these evolving changes. The need for discourse on shaping public policy and constant iteration of learning, formulating, implementing, evaluating and re-learning is essential. Participating in this conference can significantly enhance understanding of public policy and management, and provide a robust platform to share the work of the academic and practitioner in a global, peer-reviewed, rigorous environment so that policy choices can be better analysed and understood.

I take this opportunity to acknowledge the excellent and timely work of our colleagues at the CPP and the larger IIMB community managing the conference with all the logistical and administrative challenges. I thank the IT department, the Communications unit, and the pillars of the CPP office: Sesikala G, Kavitha Ramesh, and Raju K, along with Aparna Nanda, Asha Mary Reji, Ashitha Vijayan, Atif Anwar, Gopinath Annadurai, Indu Poornima SV, Jarul Zaveri, Khushi Shah, Lakshmi Parvathy, Mohit Singh, Naveen Kumar, Niranjana A, Pawandeep Kaur, Raj Panchal, Sajad S Santhosh, Shalini Jose, Shaivi Kulshrestha, Supriya Lakhtakia, Swetcha Poladi, Tanieem Noor Darvesh and Sachin Arya.

With the support of our team, of the larger IIMB community, our sponsors – Axis Bank, NABARD, & Punjab and Sindh Bank – and the academic and practitioner community, I am confident that the next conference will be a resounding success. I look forward to your active participation and contribution to the same.

# **Prof Gopal Naik**

Chairperson
Centre for Public Policy



# **Centre for Public Policy**

The Centre for Public Policy (CPP) at Indian Institute of Management Bangalore (IIMB) is an independent public interest-oriented policy think tank engaged in pioneering research, teaching, training, and capacity-building. The CPP was established in 2000 based on a tripartite agreement between the Department of Personnel and Training, Government of India; the United Nations Development Programme; and IIMB.

The centre was founded on the twin objectives of effectively influencing policy discourse and improving governance through capacity building. These are achieved through extensive research and stakeholder engagements across multiple domains. The centre's work in various areas of public policy is continuously being aided through its worldwide association with several think tanks. As a think tank, CPP provides advice and evaluates ongoing policies at the national and state levels. Being housed within an academic setting, the centre brings rigour and builds learning and knowledge from these engagements. It also closely works with NGOs and independent professionals. The centre offers a vibrant platform for critical thinking, ideation, research, debates, and dialogues around policymaking and implementation.

The centre's backbone, the faculty members, belong to diverse disciplines with myriad research interests. Their influential and wide-ranging research and publications guide public policy dialogue and thinking. Their wide network, with many influential policy-related committees within the country and abroad, further supports the enhanced visibility of the centre's efforts and work in public policy. The faculty members regularly work on a wide and ever-changing set of topics broadly around urban governance, law and development, understanding mechanisms through which social policy impacts health and gender outcomes, challenges in financial inclusion, and the broader consequences of inequality.

The CPP organises annually an International Public Policy and Management Conference. This year, the event was organised from August 27-29, 2024. This document contains the proceedings of the conference.



#### Main sessions at the XIX Annual International Conference on Public Policy and Management



Suman Bery Vice Chairman, NITI Aayog

Inaugural Address on Reaping India's Demographic Dividend

Date: 27 August 2024 Time: 9:00 am to 10:00 am

Venue IIMB Auditorium



Parameswaran Iyer Executive Director, World Bank

Plenary Session on

Public Policy: The Challenges of Implementation and Approaches to Address Them

Date: 27 August 2024 Time: 10:00 am to 11:00 am

**Venue** IIMB Auditorium **Moderator** Prof. G Ramesh



V Anantha Nageswaran Chief Economic Adviser, GOI

Virtual Plenary Session on

Challenges in Generating High Employment in the Era of Rapid Technology Development

Date: 28 August 2024 Time: 9:00 am to 10:00 am Venue N-001 Moderator Prof. Manaswini Bhalla



Prof. David Van Slyke
Dean of The Maxwell School
of Citizenship and Public Affairs

Plenary Session on

Partnership and Relational Contracting: Rethinking the Governance of Innovation

Date: 29 August 2024 Time: 9:00 am to 10:00 am

Venue N-001 Moderator Prof. Arnab Mukherji



S. Mahendra Dev Editor, Economic and Political Weekly

Valedictory Address on

Future of India: Challenges and Policies for Growth, Inclusion and Sustainability

Date: 29 August 2024 Time: 12:45 pm to 1:30 pm

Venue N-001

# XIX International Conference on Public Policy & Management

It is an interdisciplinary annual event, which draws scholars representing diverse perspectives on public policy issues and provides a forum for showcasing the latest developments in policy research and practice. It comprises academic sessions, topical policy debates, workshops, panel discussions, and practitioner-oriented discussions on contemporary topics in public policy and management. The conference is ideal for academicians, students, research scholars, policy practitioners, NGO professionals, and others interested in public policy.

The themes of the 2024 conference were Emerging Technologies and Policy Implications; Policies on Climate Change and Sustainability in Industry and Agriculture; Policy Challenges in the Gig and Platform Economy, and Innovations in Public Policy.

Submissions outside the above-mentioned themes but broadly related to public policy have also been considered.

There were 252 participants from all over India and 33 papers were presented at the conference.

On the first day of the conference (August 27), **Mr. Suman Bery**, Vice Chairperson, NITI Aayog, delivered the inaugural address on 'Reaping India's Demographic Dividend'. A plenary session on 'Public Policy: The Challenges of Implementation and Approaches to Address Them' was led by **Mr. Parameswaran Iyer**, Executive Director, World Bank. A panel discussion on 'Technology Changes and Policies in the Banking Sector' was also organised. The panellists were: Mr. N.S. Vishwanathan, Ex-Deputy Governor, RBI; Mr. Srinivas Iyer, Digital Head, product and partnerships, Axis Bank; and Jagdeesh, NABARD. It was moderated by Mr. Pranjal Jain, Lovely Professional University.

On the second day of the conference (August 28), **Dr. V. Anantha Nageswaran**, Chief Economic Advisor, Government of India, delivered a plenary lecture on 'Challenges in Generating High Employment in the Era of Rapid Technology Development'.

On the final day (August 29), the valedictory address was delivered by **Prof. S. Mahendra Dev**, Editor, Economic and Political Weekly, on 'Future of India: Challenges and Policies for Growth, Inclusion and Sustainability' along with a talk by **Prof. David Van Slyke**, Dean of Maxwell School of Citizenship and Public Affairs, Syracuse University, on 'Partnership and Relational Contracting: Rethinking the Governance of Innovation'.

The 19th Conference on Public Policy & Management began with a workshop by Dr. Arpit Shah on 'Research Using Spatial Data' on August 26. The Young Scholars Initiative South Asia Working Group collaborated with the CPP for the workshop and poster session of the conference. Dr. Shah started the session by explaining the various nuances of research using special data. This was followed by the Professor M.R. Krishnamurthy Memorial Lecture by Professor Ashish Verma.

# **Pre-Conference Event**

# Prof. M.R. Krishnamurthy Memorial Lecture: Understanding and Harnessing Linkages between Sustainable Transport and Liveability for Building 'Brand Bengaluru' by Prof. Ashish Verma, Indian Institute of Science, Bangalore

August 26, 2024 Venue: MDC Conference Hall



Prof. Ashish Verma's address underscored the pressing challenges of travel in Bengaluru and the city's urgent development goals, particularly in terms of enhancing the quality of life through transportation. He discussed interventions to promote sustainable transport and improve liveability, drawing from research conducted at the IISc Sustainable Transportation Lab.

Prof. Verma highlighted the potential impact of breaking the city's congestion cycle by discouraging car ownership through taxes, reducing investment in road infrastructure, and prioritising sustainable modes of transport. He also highlighted the importance of making public transportation options more attractive to people.

He stressed the importance of achieving equilibrium in travel needs and ensuring reasonable commuter service levels. Prof. Verma also emphasised the urgency of reducing the total distance travelled by motorised vehicles and decreasing dependence on fossil fuels, focusing on person capacity rather than vehicle capacity.

Prof. Verma pointed out, "Mobility is not a buffet meal, where you can provide enough choices to satisfy everyone. It is about reaching an equilibrium where everyone's travel needs are satisfied with reasonable service levels. For commuters, this includes utility, seamless travel, optimising complete origin to destination travel time, etc."

According to Prof. Verma, the key principles for sustainable urban mobility in Bengaluru include

reducing the need and distance to travel, ensuring equal access for all, promoting cleaner vehicle technology and fuel, and improving disaster resilience of transportation systems. He emphasised the need for a combination of planning, regulatory, economic, and technological measures to achieve these goals.

Prof. Verma also mentioned two of his initiatives in this area, a journal called 'Sustainable Transport and Liveability' and the First World Symposium on Sustainable Transport and Liveability (WSSTL), which is scheduled to be held in June 2025. He discussed his research on various modes of travel and transport and a framework for evaluating sustainable transportation measures in terms of quality of life.

While interacting with the audience members, Prof. Verma highlighted the importance of switching to renewable sources and reducing the number of personal vehicles to enhance sustainability in transportation and liveability across cities. He stressed the need for scientific, data-driven, and unbiased modelling of projects in this regard.

# **Conference Proceedings**

# Inaugural Address: Mr. Suman Bery, Vice Chairman, *NITI Aayog,* on 'Reaping India's Demographic Dividend'

August 27, 2024 Venue: IIMB Auditorium



Mr. Suman Bery featured the significance of India's demographic dividend, placing emphasis on the creation of employment opportunities and the enhancement of labour productivity. He pointed out that India possesses a wealth of human resources that are pivotal for driving economic growth. He also stressed that the efficient harnessing of labour will play a central role in shaping the country's development strategy.

Underscoring the significance of strategies to promote job creation, he remarked, "India is home to a substantial working-age population that is not actively engaged in the labour market. It is crucial to implement effective policies to unleash the complete potential of this demographic dividend. Enhancing participation rates among women and youth in the workforce is imperative. Various initiatives to generate employment, such as site proximity housing assistance, are currently being implemented."

He emphasised that solving the labour problem requires substantial and forward-thinking changes. Similar to the way we address climate change and adaptation with long-term planning, there is a need for significant reforms within Indian businesses to tackle labour issues and to enhance the relationship between the government and the private sector. It is also crucial to prioritise the education and skill development of young people. While there are important government initiatives for education, the actual learning outcomes have not always been satisfactory. There is now a focus on using technology to enhance the quality of education.

"India aims to become a developed society by 2047 and is expected to become the world's third-largest economy along the way. India's demographic dividend has the potential to support economic growth, and the country needs to seize the opportunities to realise its growth aspirations. What truly matters is the increase in real per capita incomes."

He mentioned several examples of significant findings from various surveys and research conducted by NITI Aayog and other organisations. He stated that the country had successfully addressed many challenges, including food insecurity. However, there are still numerous other challenges that researchers need to understand and address on a state-by-state basis. While there are growing pains in this journey, there has undoubtedly been growth. "These initiatives take time, and focusing on the right priorities is important. Detailed research is a priority in addition to various government schemes," concluded Mr. Bery.

# Plenary Session on 'Public Policy: The Challenges of Implementation and Approaches to Address Them' by Mr. Parameswaran Iyer, Executive Director, World Bank

Date: August 27, 2024 Venue: IIMB Auditorium



Mr. Iyer's talk focused on the challenges of translating research into policies. Drawing from his extensive experience in implementing various government projects, he highlighted several issues. He emphasised that public policy, comprising laws, regulations, and government actions, aims to drive social and economic growth. However, challenges in delivery often arise due to a lack of capacity at the state level. Mr. Iyer stressed that while the government focuses on designing policy, sometimes, policies fail due to a lack of emphasis on translation and final delivery.

He outlined the crucial implementation steps: Aligning, Belief, Communicating, Democratising, Evaluating, and Following. According to him, these elements serve as the cornerstone for translating research findings into effective policy development. Additionally, he underscored the pivotal role of fostering collaborations with the private sector, NGOs, academia, and other entities to facilitate the successful execution of projects.

Mr. Iyer elaborated on the various government schemes aimed at providing essential services such as electricity, safe cooking fuel, water, toilets, housing, and access to banking. He highlighted the importance of projects like the *Swachh Bharat* Mission, the Swajal project, and the *Jal Jeevan Mission*. He commended the significant contributions of IIMB to the *Jal Jeevan* Mission. Furthermore, he delved into the details of NITI Aayog-initiated projects and shared multiple insights on international policy-related challenges.

He also emphasised the crucial role of research in enhancing the development and execution

of policies. Additionally, he mentioned that leveraging technology can significantly expedite the transformation of policies into tangible outcomes. "Today, I have provided you with insights from a practitioner's viewpoint on policy implementation, and I envision this conference as a launchpad for propelling these concepts in time to come. Remember, crafting effective policy is not solely about making the correct decisions, but also about executing those decisions effectively."

# Panel discussion on **Technology Changes and Policies in the Banking Sector**

August 27, 2024 Venue: MDC Conference Hall



For this session, three distinguished panellists were invited to delve into the latest technological advancements and policies shaping the banking sector. The discussion was adeptly moderated by Mr. Pranjal Jain, IRMS, and a PhD candidate at Lovely Professional University.

During the panel discussion, Mr. N.S. Vishwanathan, former Deputy Governor of the Reserve Bank of India, offered valuable insights into the RBI's role in fostering technological innovation and the necessary regulatory frameworks. Mr. Vishwanathan highlighted the significant advancements in technology adoption within the banking sector, from the introduction of ATMs to the emergence of app-based banking, with the Jan Dhan-Aadhar-

Mobile Trinity and the United Payments Interface revolutionising tech usage and enhancing banking system accessibility. Furthermore, he emphasised the importance of regulating FinTech, underscoring the RBI's intervention in cases where FinTech operates in the financial domain without adequate regulations. Mr. Vishwanathan cautioned against the potential pitfalls of Gen AI, stressing the critical need to address bias, protect data, and ensure its confidentiality.

Mr. Srinivas Iyer, the Digital Head for Products and Partnerships at Axis Bank, eloquently outlined the various strategic initiatives undertaken by Axis Bank to enhance its digital banking services through its mobile application. Mr. Iyer emphasised the pivotal role played by individuals with a strong product design background and a customer-centric approach in catapulting Axis Bank's mobile banking app to one of the top-rated positions globally. Furthermore, he credited

the widespread adoption of digital banking to the influential JAM Trinity. Additionally, Mr. Iyer underscored Axis Bank's future plans to leverage the Unified Lending Interface to expand credit accessibility for its customer base further.

During the session, Mr. Jagdeesh, from NABARD, provided insights into the state of the banking ecosystem in rural India. He emphasised the significant progress in financial inclusion since 2014, attributing it to the successful implementation of the Jan Dhan Yojana scheme. Additionally, he highlighted NABARD's role as a financial administration institution, specifically its efforts in supporting other banks to enhance digital usage among rural customers by issuing Kishan Credit Cards and Jan Dhan Yojana Bank accounts. Mr. Jagdeesh concluded on an optimistic note, expressing his belief in the gradual but promising adoption of technology in rural banking in the years to come.

# Plenary Session on 'Challenges in Generating High Employment in the Era of Rapid Technology Development' by V. Anantha Nageswaran, Chief Economic Adviser, Gol

August 28, 2024 Venue: N-001



During his presentation, Dr. V. Anantha Nageswaran offered insights into India's growth strategy and potential. He delved into the transformative influence of technology on the job market, highlighting the uncertainty surrounding its speed and magnitude, and its potential positive or negative effects.

"There are sectors like mental health, counselling, tourism, medical services, education, etc., where human presence is needed. Therefore, skills of the heart become vital. In any country, especially in India, we need carpenters, masons, painters, and high-end services from geologists, biologists, etc. We should not rule out the importance of human touch or any skill arena," said Nageswaran.

To improve job opportunities in India, it is crucial to implement a mix of short- and long-term strategies that address the needs of both the manufacturing and services sectors. It's important not to show preference for one sector over the other at a national level. Additionally, close collaboration between academia and industry is vital to ensure that the knowledge imparted in educational institutions meets industry requirements. Dr. Nageswaran emphasised the need to enhance learning outcomes through comprehensive skills development, including vocational training and the nurturing of soft skills.

"Another focus area should be ensuring that we maintain good physical and mental health. By doing that, we can stay fit and employable in multiple ways. Loss of self-esteem or self-worth can be prevented as well." His talk also covered various government initiatives for job creation.

According to him, India's growth plan required a multipronged approach, unemployment issues needed to be looked into in different ways where both short- and long-term measures have to be adopted, and all stakeholders needed to join hands for all-round development.

The talk was followed by a Q&A session, during which he highlighted the importance of striking the right balance between technology and labour, drive and effort, which he added, may also be influenced by external factors. "There is a limit when it comes to policy outcomes. As policymakers, we need to focus on things within our ambit. There is a huge element of luck as well."

# Plenary Session on 'Partnership and Relational Contracting: Rethinking the Governance of Innovation' by David Van Slyke, Dean, Maxwell School of Citizenship and Public Affairs

August 29, 2024 Venue: N-001



In his presentation, Professor David Van Slyke delved into the intricate dynamics of government contracting and the potential for enhanced synergy between businesses and governmental entities to achieve outcomes that benefit both parties. He underscored the essential nature of implementing cross-sector, multi-partner, and long-term strategies to lay the foundation for innovative governance. Furthermore, he emphasised the pivotal role of visionary and authoritative leadership in driving these efforts forward.

Slyke held forth on the importance of several key elements, including the need for clear policies, well-defined goals, and a guiding strategy. Additionally, he stressed the significance of evidence, an enterprise approach, project team integration and coordination, as well as sustainability and reliability. He highlighted the essential nature of working together to leverage innovation, underscoring the effectiveness of collaboration when each individual's contributions are clearly understood.

He added that for harnessing innovation, the role of the Government, business partners, NGO partners, the public and third parties, becomes crucial, as does leveraging information exchange.

According to him, partnerships are intricate and demand flexibility, as rigidity impedes progress. Effective management of power dynamics, adept communication, resolution of disputes, comprehensive understanding of products and contract regulations, and a willingness to engage in experimentation is crucial. Establishing trust, sharing responsibility, and prioritising mutual interests are vital, albeit challenging. Awareness of external pressures, policy risks, incentives, and sanctions is essential. Successful partnerships require accountability, leadership support, and a focus on innovation without compromising on the need for expediency.

He also narrated his vast thoughts as a member of the Defence Business Board. His talk was followed by a brief interaction with the audience.

# Valedictory Address on Future of India: Challenges and Policies for Growth, Inclusion and Sustainability by S. Mahendra Dev, Editor, Economic and Political Weekly

August 29, 2024 Venue: N-001



India is striving to achieve the status of a developed nation by 2047. During his lecture, Prof. S. Mahendra Dev shed light on the various challenges and opportunities that come with this ambitious goal.

The country needs to address issues such as poverty, job creation, per capita income, regional economic disparities, variations in human development, youth and women employment, social security for gig workers, digital and structural transformation, and more. Leveraging the demographic dividend will be crucial for achieving higher growth. States have already set their targets for State Domestic Product (SDP). Investments and exports are also key drivers of growth. Fiscal consolidation is necessary to meet inflation targets. Additionally, labour and land reforms, improving the ease of doing business, and enhancing education, skills, and healthcare are also important for the country's development.

He emphasised the critical need for inclusive policies in the agriculture sector, stressing the importance of ensuring that policies cater to the specific needs of women, youth, and small-scale farmers. He highlighted that these policies should be designed to be nutrition-sensitive, meaning they should prioritise the production of nutritious foods. Additionally, he stressed the importance of policies that focus on climate resilience to help farmers adapt to changing environmental conditions, as well as the need for diversification to promote sustainable agricultural practices. Furthermore, he emphasised the significance of policies that aim to increase farm income while

also promoting the overall well-being of those involved in the agriculture sector.

"Achieving zero hunger should be another target, with balancing nutritional deficiency and obesity being crucial. Recent data shows stunting has increased in several states. Many healthy foods are unaffordable to low-income consumers. We need pathways for safe, affordable and healthy diets, to improve dietary diversity, reduce post-harvest losses and empower women," said Dev.

Highlighting the undeniable reality of climate change, he emphasised the urgent need to embrace sustainable strategies to alleviate its detrimental impacts. "Rising temperatures can significantly hinder economic growth. Although India has pledged to achieve zero emissions by 2070, substantial groundwork at the state and district levels is essential to realise this commitment. The proactive involvement of states is pivotal in curbing carbon emissions. Given India's vast expanse, states wield substantial influence in driving comprehensive economic and social progress."

The pursuit of climate change measures and economic growth should prioritise inclusivity and sustainability. Despite promising signs of progress in India according to various survey reports, there are remaining obstacles that can be addressed by optimising our economic catalysts and fortifying our democratic institutions.

#### **Abstracts**

August 27, 2024 (Tuesday)

#### Session 1

**Topic:** Policy Challenges in the Gig Economy **Chair:** Anil Suraj

#### Alternative Approaches to Financing Gig Workers' Social Security

Umar Farooq Patel (Hamad Bin Khalifa University, Doha) & Shariq Nisar (Rizvi Institute of Management Studies and Research, Mumbai)

The gig/platform economy has witnessed sharp growth in the past decade owing to technology adoption and servicing various everyday needs. This has resulted in the rise of informal work contracts and several partners/associates whose employment structures differ significantly from traditional work contracts. India is the second largest market in terms of the number of gig workers. However, gig workers are vulnerable to health and economic shocks without any contractual social benefits from the platforms they are associated with.

The Government of India and a couple of state governments have enacted laws to provide social security to these gig workers. However, much remains on paper, including the potential approaches to offering these solutions and the financing required to meet this demand. This paper explores how the centuries-old and globally recognised mutual care model can ride the growth in the platform economy in India and offers suggestions for the pressing issues concerning a large population's health and economic well-being without access to social security benefits in a quasi-formal work structure.

# Gender Dynamics in the Gig Economy: Challenges and Policy Interventions in the Platform Era

Sheetal Chadda, Neelam Dhall (Jagan Institute of Management Studies, Delhi) & Disha Garg (Rukmini Devi Institute of Advanced Studies, Delhi)

For a majority of the countries, the diversity of the workforce and the inclusion of women in employment have been persistent goals. Not only does this ensure women's equality in society, it also leverages human potential for economic development. Over the last few years, the rise in platform-based gig work has created a new avenue for women's inclusion in the workforce as it offers them flexibility, be it temporal or spatial. However, the gender positioning of these jobs typically assigns beauty, care, and other lower-earning jobs to women.

This genderisation will ultimately result in lower earnings and fewer jobs for them alongside reinforcing gender association with the work. In traditional jobs, the demarcation between males and females still exists and multiple researches are being carried out to emphasise the importance of diversity. Various statistics suggest that gig working will overshadow traditional jobs in the coming decades. Against this backdrop, the present study aims to investigate the dimensions associated with the gig economy using bibliometric analysis and conceptually examines three aspects that act as deterrents, namely, legal issues, societal norms, and safety for the inclusion of women in the gig economy. The study has its managerial implications in providing plausible solutions to policymakers' concerns about women's participation in platform-enabled gig economies.

# Discovering Resilience Element From the Chaotic Career Navigation – How do we help Women Gig workers?

Anushree Mehta (Shri Jairambhai Patel Institute of Business Management and Computer Applications, Gandhinagar),
Nimmi P.M. (Amrita Vishwa Vidyapeetham, Coimbatore) &
Divyang Purohit (Indukaka Ipcowala Institute of Management, Gujarat)

The study looks into the career navigation of gig workers who cater to the knowledge economy in India. We specifically look at thriving at gig employees' work and how career navigation leads to thriving at work. We also looked into the mediating role of career resilience and the moderating role of gender in this association. Following the cross-sectional research design and convenience sampling, we received 278 responses, out of which the usable responses were only 215. After assessing reliability and validity, the structural equation modelling was done with the help of AMOS 26.

The results revealed that career navigation has a positive impact on thriving at work and career resilience. Further, career resilience has a positive impact on thriving at work. Next, career resilience also acts as a partial mediator between career navigation and thriving at work among Indian gig workers. The moderating role of gender is discussed further and policy recommendations are given by the end of the article.

#### Session 2

**Topic:** Emerging Technologies and Policy Implications **Chair**: Rajendra Bandi

# Governing with Algorithm: A Structured Approach for Responsible AI Integration in Public Policy

Pranjal Jain (Lovely Professional University, Punjab) & Pooja Jain (University of California, Berkley) & Anju Jain (University of Delhi)

Artificial Intelligence (AI) as a sociotechnical system offers unprecedented opportunities to enhance public service delivery across sectors such as healthcare, education, and transportation through advanced data analytics and automation. Governments and public organisations across the world are increasing their AI adoption rates. However, they face twin challenges. First, the integration of AI in public policy has not been examined with scholarly depth. Second, the research for the private sector cannot be replicated to public domain *per se* due to differences in nature, extent and purpose.

Therefore, the study performs a systematic literature review, to propose a structured 4-Pillared RCOS framework -- Recognise, Conceptualise, Operationalise, and Supervise for integrating AI in public policy. The model advances the understanding of the field by interconnecting it with 10 public policy components delineated by OECD to not just identify the potential use-cases of AI but also how to have AI in the system. The research is beneficial for integrating AI in public policy design, development, deployment, and improvement.

# **EU AI Act - Key Learnings and Recommendations for AI Policymaking in India**

Kapil Mathur (Amazon Web Services) & Arijit Sikdar (University of Wollongong, Dubai)

AI developments are seen to provide significant benefits and positively impact economic growth and performance of businesses, which has encouraged organisations to implement AI. However, AI implementation is fraught with risks of undesired effects and intentional misuse, leading to a call for effective AI regulation. Though different jurisdictions are trying in their own way to develop AI regulations, EU has become the first jurisdiction to develop a comprehensive AI regulation.

India in envisaging developing AI initiatives that could provide scalable solutions for emerging economies and an endeavour to tackle some of the global challenges, which makes it imperative to have India's AI regulation aligned to international standards. Therefore, considering the EU AI Act as a benchmark, this paper analyses how AI regulation in India could be modelled based on

the EU's AI Act. Using an interpretivist approach, the paper identifies key features from the EU AI Act as well as identifies key considerations for India specific policy development.

Integrating the two, the paper proposes a framework of how learning from EU AI Act can be utilised to support the Indian context, and proposes a set of recommendations for AI policymaking in India. The outcome of the paper is to contribute towards creating the building block for developing AI regulation in India.

# Emotional banking with a BOT or Digital Avatar A PLS Sem based study based on PSR (Para Social Relationship theory) on factors impacting adoption of Digital banking through AI

#### Nishi Malhotra (IIM Sambalpur)

Purpose: The major objective of this study is to measure the impact of various attributes, such as social attraction, physical attraction, and task attraction on a para-social relationship. The study also seeks to measure how a para-social relationship mediates the association between the three attributes (mentioned above) on perceived credibility and informational influence, with consumers' intention to purchase banking products.

Study design/methodology: PLS SEM has been used as it is believed to be most suited for the study due to the multivariate non-normality in the data, along with the small sample size. Data has been collected using the five-point Likert scale from approximately 151 respondents, who were selected using the non-random sampling method based on purposive sampling, coupled with convenience-based sampling.

Findings: Largely, the findings reveal that both social and physical attractions do have a positive impact on the para-social relationship, further leading to perceived credibility and informational influence. Notably, this perceived credibility and informational influence lead to the consumers' intention to purchase banking products, albeit with the use of AI -based chatbots and digital assistants.

Originality: This is possibly among the first-ever study extending the para-social theory for purchasing banking products and services using AI -based chatbots and virtual assistants.

#### Session 3

**Topic:** Diversity & Inclusion **Chair**: Rajalaxmi Kamath

## Accessibility and Right of Persons with Disabilities to Work and Employment: An Analysis

Bhumika Modh, Prerna George & Ashmira Hamirani (The Association of People with Disability, Bangalore)

A person with a disability (PwD) faces significant challenges and encounters obstacles across various aspects of life. Out of the estimated one billion, or 15 percent, of the world's population which are persons with disability, the International Labour Organisation (ILO) estimates about that 80 percent are of a working age.

An analysis of the economic consequences of excluding people with disabilities from the world of work has been done by ILO and it is estimated that US\$ 1.37- 1.94 trillion is lost in GDP annually. The independence of PwDs though livelihood opportunities is an underlying goal of the Rights of Persons with Disabilities Act, Convention of Rights of Persons with Disabilities, and even the Sustainable Development Goals.

One of the most significant barriers to inclusive work has been the lack of accessibility. Accessibility doesn't simply mean having access to employment, but systematic alterations in the workspace to include PwDs. That may mean infrastructural modifications, attitudinal changes, or even availability of assistive devices. Through two separate focus group discussions and legal policy analysis, this paper stipulates that accessibility is the cornerstone of inclusion and sustenance of PwDs into the workforce.

# From Mahatam to Rai Sikh: A Case of Tribe-Caste Continuum and A Forgotten Tribe of Punjab

Akhil Jain (IIM Bodh Gaya) & Surendra Singh Shekh (Rajasthan University, Jaipur)

The Mahatam/ Rai Sikh is a De-notified Tribe from pre-partition Punjab and was previously labelled as a "criminal tribe". They were subjected to criminalisation under the Criminal Tribes Act of 1871 during the colonial era and put criminality as their ascribed status. Further, different state administrations post-partition and in post-colonial India allocated them to three constitutional categories: Scheduled Caste and Scheduled Tribe (which represent the erstwhile 'untouchables' and so-called 'tribal' populations), Other Backward Classes, or no category at all.

This resulted in significant geographical disparities and led to many anomalies in defining the identity of the broader targeted population. This study found in its exploration that these 'geographical disparities' are not the product of the anomalies in defining the community in post-partition Punjab or post-colonial India. Instead, these anomalies derived from pre-partition Punjab or colonial India itself. This study aims to trace these anomalies historically and present the existing conditions of the community as a consequence of these historically derived anomalies. It was also observed that the community in the state is also in the process of acclimatising to their new identity of being included in SCs. If the state imposes another identity of ST on the community, then they might be exposed to the identity crisis that they consciously neglected over the last century by assimilating into the Sikh faith.

The study recommends that the state should not intervene in that process. If the community demands such status in the future, then definitely consider it based on the findings of the study conducted on them. Hence, the study recommends that they remain in SCs.

# Gender-based Discounts on Taxes Related to Property: Role in Bargaining Power of Women in Household

Faiyaz Julfikar & Sukumar Vellakkal (IIT Kanpur)

This paper examines whether gender-based property taxes discount related to land property in India increases women's bargaining power within the household. The question is analysed in the context of a property tax discount given to women by different states introduced at different times, in which discount are granted to a woman while buying a land on her name or jointly with husband. We find that the tax discount directly increases the land ownership of women after the treatment. We find that the tax discount for women increases the bargaining power of women within the household. Adoption of clean cooking fuel and flush toilets has increased significantly.

#### Session 4

**Topic**: Policies on Climate Change and Sustainability in Industry and Agriculture **Chair**: Haritha Saranga

Understanding the Interplay and Impact of Sustainable Finance, ESG Strategy, and Information Technology Integration in Sustainable Enterprise Performance: Policies and Recommendations

> Samridhi Kapoor (Central University of Karnataka), Manoj K (SIBM) & Pragya (IIM Sirmaur)

Sustainable financing, environmental social governance strategy, and information technology integration can play a strategic role in the financial success of an organisation. In light of this, the present study attempts to investigate how sustainable finance, environmental social governance, and information technology integration impacts sustainable enterprise performance. Further, it also examines how organisational commitment and support moderates the relationship between environmental social governance and sustainable enterprise performance, and information technology integration and sustainable enterprise performance. The primary data collected from 290 manufacturing industry employees was analysed using structural equation modelling.

The study results indicate that sustainable finance, environmental social governance strategy, and information technology integration have a significant positive impact on sustainable enterprise performance. The results further ascertain that organisational commitment and support positively moderate the relationship between environmental social governance and sustainable enterprise performance, and information technology integration and sustainable enterprise performance. The findings imply that in order to improve financial performance, the company should embrace robust environmental social governance policies and put in place an efficient information technology integration adoption and implementation plan.

# Integrating Climate Change Policies: Impact on Industry and Agriculture Sustainability

Lakshmi Patibandla & Phani Kumar Katuri (Vignan's Foundation for Science, Technology & Research, Guntur)

Climate change is a massive risk to the biosphere and social structures in the world, among other prospects, in the human artificial structure. This paper explores the complex interplay between climate change policies and two pivotal sectors: Industrial and agricultural products are the major products exchanged in the international market. In view of the fact that these sectors are among the biggest emitters of Green House gases, the context of integrating climate policies in

these sectors cannot be overemphasised in climate change mitigation and adaptation.

Based on a vast literature review, you will find in this paper a systematic review of the various instruments related to the fight against climate change, with the analysis of the industrial and agricultural sectors at its core. In this context, it outlines the major factors that hamper the effective adoption of such policies, which are technological aspects, costs, and social/political factors. Furthermore, the study aims at describing the current and future trends and practices developing in these sectors, e.g. climate-smart agriculture practices or green industries to address the climate risks and vulnerabilities. Drawing on these findings, the paper outlines a series of practical implications that would contribute to enhancing the cohesiveness of CCI of industry and agriculture. Thus highlighting coordination between climate policies across sectors in this study, this work outlines the need for a harmonious approach to enhance sustainable development goals, economic growth, and social welfare in the age of climate change.

# Fostering Public-Private Partnerships for Low-Carbon Green Infrastructure in India

Divya Bansal (Amity University, Noida), Purvi Pareek (REVA Business School) & Naboshree Bhattacharya (Amity University, Jharkhand)

This research aims to investigate the impact of government policies on promoting public-private partnerships (PPPs) for low-carbon green infrastructure development in India. The study will conduct a comprehensive analysis of existing policies related to renewable energy, sustainable transportation, green buildings, and waste management to evaluate their effectiveness in incentivising private sector investment and collaboration. Through the examination of case studies and interviews with key stakeholders, the research seeks to identify challenges, opportunities, and best practices for enhancing the role of government in facilitating PPPs for sustainable infrastructure development. The findings will contribute to the growing body of knowledge on the intersection of public policy, private sector engagement, and sustainability, providing valuable insights for policymakers, practitioners, and researchers interested in advancing India's transition to a low-carbon economy. By understanding the dynamics between government policies and PPPs, this research aims to inform the development of more effective strategies for fostering sustainable infrastructure growth and accelerating India's progress towards a greener future.

# Does Climate Adaptation Lead to Higher Income of Hill Farmers? Insights From a Field Survey in Uttarakhand, India

Samar Tyagi & Subir Sen (IIT Roorkee)

IPCC reports that mountains are exhibiting a higher increase in average temperature and variations in precipitation patterns compared to the global average. It has irreversible consequences on hill agriculture because it is sensitive to changes in temperature and precipitation. Farmers are undertaking steps towards protecting the loss of crops and incomes, and such decisions are referred to as the adaptation strategies in the climate change literature. For example, growing climate–resilient crops, crop diversification, shift in timings of farming operations, fertiliser and

pesticide management, soil and water management, and other multiple off-farm options are major adaptation strategies pursued by hill farmers.

This paper investigates the factors that motivate farmers to opt for climate adaptation strategies in the Indian Himalayan state of Uttarakhand. The study further measures the impact of such strategies on households' farm income. Using a field survey of 400 farmers based in Tehri Garhwal district, we find that farmers' education level, land size, economic status, access to extension services, off-farm activities, access to credit, crop insurance, mechanisation, irrigation, climate information, and past exposure to climate extremes like droughts are the key determinants of adaptation choices.

Our analysis highlights that those who adapt receive higher farm income. Therefore, farmers are majorly shifting to non-cereal crops such as off-season vegetables and high-value medicinal and aromatic plants, and even investing in polyhouse-based farming, which is a departure from traditional agriculture practice in the region. From a policy point of view, the study advocates that strengthening agrometeorological advisories and establishing market linkages are the most important interventions to augment household farm income further.

### Session 5

**Topic**: Macroeconomic Policies **Chair**: Ritwik Banerjee

#### Spatial Income Convergence Among & Within the Indian States

Manish Chauhan, Somesh Kumar Mathur & Praveen Kulshreshtha (IIT Kanpur)

This paper investigates the dynamics of economic convergence at the sub-national level, specifically focusing on states and districts within India. Employing spatial analysis techniques, we uncover intricate patterns of regional development and convergence. Our analysis reveals positive spatial autocorrelation for certain variables, such as Gross Fixed Capital Formation, initial GDP levels, Health Index, Per capita Power Consumption, and Literacy Rate, indicating spatial clustering and the influence of spatial factors. We explore both unconditional and conditional convergence, with results suggesting that while income convergence trends are evident, they vary significantly across regions. The Financial Inclusive index and Good Health index play crucial roles in driving growth, with positive coefficients indicating their positive influence. Remarkably, lag variables, reflecting the influence of neighbouring regions, exhibit similar signs as the primary variables, underscoring the interdependence of growth determinants. Notable exceptions include the lag of road length, which negatively impacts growth in regions with better infrastructure in neighbouring states. Beta convergence dynamics are examined at the district level, revealing distinct patterns within major states. Some states exhibit clear evidence of beta convergence, while others diverge or experience convergence with varying degrees of significance.

Furthermore, the paper delves into the speed of convergence, demonstrating that districts in states like Kerala and Tripura are catching up with their more affluent counterparts. Speeds of convergence and divergence vary, shedding light on the diverse economic dynamics across the country. Geographically Weighted Regression (GWR) unveils that lower-income states have a higher potential for catching up with wealthier ones. In sum, this study offers a nuanced understanding of economic convergence and divergence in India, emphasising the significance of spatial factors and the multifaceted variables influencing regional development. These findings contribute valuable insights for policymakers and researchers striving to promote balanced economic growth and development within the nation.

#### The Resilience of Creative Microclusters During Crises

Sawan Rathi, Josh Siepel, Monica Masucci & Roberto Camerani (*University of Sussex Business School*)

Firms in the creative industries are well-known to be organised in clusters and are particularly reliant upon close-knit production networks and sensitive to urban agglomeration. In this paper,

we explore the extent to which highly localised agglomerations affect regional resilience. Emerging literature highlights the importance of microgeographies, particularly creative 'microclusters' at the street, neighbourhood, or town level, as distinct from creative 'clusters' at the city level. It suggests businesses in these microclusters may have distinct characteristics from traditionally conceived clusters identified at the city level.

In this paper, we use evidence from the UK to suggest that local networks, trust, and knowledge spillovers within microclusters, as opposed to clusters, caused these areas to be particularly resilient to crises such as COVID-19. We use official labour market statistics in the UK at a fine grained MSOA (Medium Super Output Area) level from 2016 to 2022. Using difference-in differences techniques, we show that during COVID-19, the number of employees in MSOAs that were part of creative microclusters grew by 9.15 percent compared to non-micro cluster MSOAs. The effect holds for microclusters but does not hold for creative clusters, suggesting that microclusters were uniquely resilient compared to clusters more broadly. To understand the mechanism of this resilience, we used survey data from 900 UK creative firms conducted pre-pandemic. We find that companies in microclusters are more likely to sell primarily to businesses, their clients are more likely to be located locally, and they are more likely to place higher value on proximity to customers and other firms in the same sector. We argue, therefore, that these local supply chains provided the source of resilience and growth as the UK emerged from the pandemic. These findings about the importance of microgeographies for resilience have substantial implications for our understanding of drivers of resilience in light of disruptions to distributed global supply chains.

#### Digitalisation and Material Well-being at the Household Level

Apra Sinha (*University of Delhi*), Sushanta Mallick (*Queen Mary University of London*) & Abhishek Kumar (*University of Southampton, U.K*)

Recent developments in FinTech have made financial inclusion a policy priority across the globe. Using aggregate data, we observe that quality-of-life indices that include financial inclusion strongly correlate with per-capita income across Indian states. In this context, using two rounds of household-level survey data from India spread over two decades, we explore the extent to which financial inclusion enables consumption smoothing, as consumption levels tend to correlate with both types of inclusion. Our results suggest that traditional financial inclusion is more effective compared to digital financial inclusion for consumption smoothing. This is because traditional inclusion leads to a larger reduction in borrowing costs compared to digital inclusion. Further, consumption smoothing due to financial inclusion depends upon wealth; at higher levels of wealth, consumption smoothing due to both types of inclusion is more pronounced. This is driven by an imperfection in financial markets, where higher wealth acts as collateral and leads to a further reduction in the borrowing costs for these households.

#### Session 6

**Topic**: Labour Markets and Employment **Chair**: Tirthatanmoy Das

# Mapping Gender Norms and Women's Labour Force Participation: A District-Level Analysis Using National Family Health Survey (NFHS) and Economic Census Data (ECS)

Subhapriya Chakraborty (IIM Bangalore)

This paper investigates how social norms, particularly around women's autonomy, can explain women's labour force participation using NFHS-2015-16 and economic census data from 2013. It employs principal component analysis to create indices representing different dimensions of these norms. Findings suggest that norms related to decision-making, mobility, and ownership positively correlate with higher labour force participation of women, while those linked to domestic violence perception, actual violence, and body autonomy show a negative correlation. This aligns with the concept of male backlash discussed in literature. Overall, the research highlights the complex interplay between social norms and women's participation in the labour force, stressing the need for nuanced policy approaches.

## Labour Market Outcomes and Alcohol Consumption: A Quantitative Analysis

Deepak Kumar & Shruti Sengupta (IIT Roorkee)

We utilised the second round of the India Human Development Survey (IHDS) to study the impact of alcohol consumption on the employment status of working adults in Indian settings. Simultaneously, this study aims to comprehensively understand the conceptual, intellectual, and social framework related to alcohol, (un)employment, work, and labour market outcomes. To address that, we utilised the databases of Scopus and Web of Science, employing 'OR' and 'AND' logical operators and keywords for the last 30 years (Jan 1993 – mid-June 2023). Through our search, we initially identified 1,085 articles. Subsequently, we narrowed the selection to 160 articles using specific inclusion and exclusion criteria, forming our study's basis. The research is divided into two main parts: performance analysis and science mapping. The study represents one of the most comprehensive bibliometric analyses of alcohol consumption and labour outcomes to date.

# **Keeping Women in Full Time Jobs: A Statistical Evaluation of Policy Enablers**

Sujatha Ramesh (IIM Indore)

Keeping women in the workforce in full-time occupations is an economically important imperative for nations like India with a youthful population. With the bulk of the millennials now in the labour workforce, it is relevant to study how they make work arrangement choices and what factors they consider significant in doing so. These parameters need to be identified from across psycho-social, economic, and operational factors to adequately inform organisational and national occupational policies for women. This paper used secondary data from the 2018-19 YouGov-Mint-CPR Millennial Survey. Backward elimination was applied on a list of 17 prospective variables to identify only the ones imparting significant effects, using which an Ordinal Logistic Regression (OLR) model was built. The novelty of this study is that the algorithmically identified variables were not only socially relevant but also operationally instructive. The propensity of Indian millennial women, as compared to men, to be engaged in full-time work, was analysed through five moderating considerations viz. importance given to autonomy, use of own transport, non-work time spent on activities, ease of finding jobs, and importance given to working from home. The analysis revealed that all the moderating factors except the importance-of-working-fromhome were significant in influencing the decision of Indian millennial women to assume full-time work. In addition, being married or partnered, as well as the importance given to work-life balance overall, were found to have partial mediating effects. Recommendations have been made for organisational and national policy makers to evolve impactful occupation policies.

#### When Overconfident Managers Follow the Herd

Somroop Mukherjee (ISI Kolkata)

I study whether the reputational incentive to herd in a sequential decision-making setting occurs if agents are extremely overconfident and optimise using only their private signal. I find that under plausible conditions, the reputational incentive is so strong that the second in queue may still herd in case of signal mismatch with the first; i.e. the second optimises by discarding signals of the first but ends up finding it optimal to follow the first. The model with overconfidence can explain well known empirical regularities such as analyst experience having a positive relation with forecast boldness and more herding in firms with opaque information environments. A more general form of overconfidence is k-overconfidence (k-OC), when signals of predecessors are underweighted and not discarded (0 < k < 1). If managers use the k-OC rule (homogeneous k), I show that overconfidence causes a discontinuity in reputational herding at k=1 (the Bayesian benchmark). When k  $\rightarrow$  1 and the prior probability that the manager is smart  $\theta \rightarrow 0$  (the other type dumb is  $1 - \theta$ ), there is no reputational herding. Alternatively, when k  $\rightarrow$  1 and accuracy of signal p  $\rightarrow$  1, there is no herding. Finally, as with rational managers, signals of smart managers need to be correlated to generate reputational herding.

#### Session 7

# 28 August 2024 (Wednesday)

**Topic:** Agriculture & Rural Development **Chair**: Aditya Shrinivas

#### Unveiling Effectiveness of an Unconditional Cash Transfer to Agricultural Households: Evidence from Indian Agriculture

Neeraj Katewa & Debdatta Pal (IIM Lucknow)

Governments worldwide implement farm support policies to assist farmers, yet the universalisation of such measures may lead to inefficient resource allocation. Our study examines the impact of an acreage-linked (unconditional) cash transfer programme in India, designed to support landowning farmers in their initial farming investments. Utilising the difference-indifferences framework with the National Sample Survey data, we observe an overall positive impact on agricultural performance. However, the programme's effects are heterogeneous, revealing a 25% increase in crop productivity for medium and large farmers compared to an 11% increase for small and marginal farmers. This disparity is attributed to transfer amounts based on landholding size, shaping investment decisions to cater to diverse agricultural needs. Medium and large farmers allocate more funds towards agricultural machinery and equipment upgrades, enhancing productivity, while smaller transfers to marginal and small farmers primarily address household consumption needs. We validate our results through an alternate identification strategy (triple difference estimation based on rural bank branch penetration) and various robustness checks. The study suggests that cash transfers can enhance agricultural performance but that tailoring them to address specific needs and resource limitations of different farmer segments could lead to more equitable outcomes.

# Does Agricultural Insurance Promote Agricultural Green development: Evidence from Panel Fixed Effects Model

Ashu Tiwari (University Canada West) & Yousuf Malik (Woxsen University, Hyderabad)

The current paper tries to estimate the relative agricultural green development competitiveness of 27 Indian states and examines the factors that determine the agricultural green development. India is a leading global producer in several categories of crops, including rice, wheat, sugarcane, cotton, and pulses; at the same time, around 43.96 percent of the labour force is employed in agriculture, thus this sector holds the key in achieving SDGs. The green development index shows that states like Uttar Pradesh having higher green competitiveness is because of their better irrigation and higher number of farmland insured, whereas states like Himachal Pradesh, Uttarakhand and Punjab have the lowest level of green competitiveness because of higher consumption of fertilisers and pesticides. Fixed effects model has been used to estimate the

determinants of agricultural green development competitiveness in panel setting. The results indicated the positive relationship of Agricultural green development (Endogenous variable) with explanatory variables like hectares of land insured, per capita power availability, bank branches in rural areas, and Increasing crop intensity. The Dumitrescu and Hurlin (2012) panel granger causality indicates the economic growth at state level in India granger causes agricultural green development.

#### Sacred and Stray: Policy Analysis for Managing Cattle Population

Ayushi Singh & Samir K. Srivastava (IIM Lucknow)

The challenge of managing stray animal populations, which significantly impacts agricultural economies worldwide, has not been fully addressed in existing literature. This paper examines the complexities of stray cattle management, with a particular focus on India, where laws prohibiting cow slaughter contribute to the issue of unproductive cattle. Our findings indicate that in the short term, government funding should be directed towards strategies such as sexed-semen usage and castration, while sheltering proves effective in the long term. The policy of adoption shows effectiveness only when incentives are increased. Using System Dynamics modelling, this study analyses the impact of key policies on the stray cattle population, proposing an optimal policy mix by evaluating the effectiveness of different interventions. The results highlight the necessity of strategic budget allocation and integrating diverse policies to control and manage the stray cattle population effectively.

### Digital Platform Capabilities in Transforming FPOs: Mediating Role of Business Model Experimentation

Kumar Aashish, Abha R. Dixi (Jaipuria Institute of Management, Noida) & Mukthy Sumangala (National Institute of Fashion Technology, Kerala)

Digitalisation has developed into a multifaceted phenomenon that has significantly impacted the business world. Enterprises of all sizes are investing in digital platform capabilities, and this investment is facilitating them to perform business model experimentation to bring about innovation. This paper explores the role of two crucial growth-promoting variables in developing the performance of farmer producer organisations (FPOs). The study utilises partial least square-structural equation modelling on 211 Indian FPOs engaged in the agriculture sector. The study's results highlight that while digital platform capabilities facilitate business model experimentation for organisational performance, competitive advantage plays a critical mediating role in this process. In addition, this research also examined the mediating role of business model experimentation on digital platform capability and competitive advantage. In light of the research findings, policymakers, FPO consultants, and managers will gain practical insight into developing an intervention mechanism and enhance the performance of the entities. Future research may explore the testing of the model in different geographic locations having diverse ecosystems.

#### **Session 8**

**Topic:** Education Policies **Chair**: Soham Sahoo

# Teachers' Concerns Regarding the Implementation of the Curriculum and Credit Framework for Undergraduate Programmes (CCFUP) of the National Education Policy (NEP) 2020

Taronish Pastakia & Ambrish Dongre (IIM Ahmedabad)

As part of the implementation of the National Education Policy (NEP) 2020 in India, the Academic Year 2023-24 saw the commencement of the implementation of the Curriculum and Credit Framework for Undergraduate Programmes (CCFUP) by all relevant Higher Education Institutes (HEIs) across the country, which calls for a radical change in the basic structure of Indian undergraduate programmes. We argue that the CCFUP is not a run-of-the-mill policy amendment but rather a major policy innovation for undergraduate degree granting organisations to adopt and implement. With that aim, we have attempted to study the innovation adoption process of the CCFUP through the theoretical lens of the Stages of Concern (SoC) framework of the Concerns Based Adoption Model (CBAM). Using the Glaserian Grounded Theory approach, 30 in-depth semi-structured interviews were conducted (22 practitioners and eight change facilitators) using iterative theoretical sampling with the stoppage criterion of theoretical saturation, to study the concerns and lived experiences of teachers who have been actively involved in the implementation of the CCFUP at the grassroots level for the past one year. To aid in triangulation of the qualitative data, standardized questionnaires using the SoC framework were additionally administered to all participants, from which concerns profiles were prepared for the practitioners and change facilitators. Many crucial findings emergent from the data and their implications for course correction in policy implementation at the macro and meso levels are discussed in detail.

#### Causal Impact of Noncognitive Abilities on Cognitive Abilities: Evidence from India

Vanshika Chaudhary & Ajay Sharma (IIM Indore)

This study attempts to understand the nature of the causal impact of noncognitive skills on cognitive skills to test how these skills cross-foster. We hypothesise that different noncognitive abilities, by inducing effortful behaviour towards learning, cause a child to develop higher cognitive abilities, subject to their developmental stage. To test this, we specify a stage-based production function of the technology of cognitive skills, building on Cunha and Heckman (2007). In this technology of cognitive skill formation, we regard noncognitive abilities as endogenous. Hence, we employ IV estimation for causal identification. We use the child's sibling's noncognitive abilities and her caregiver's perception of well-being as excluded instruments to generate exogenous variation in the child's noncognitive abilities. We find that higher self-belief in one's ability to drive her own actions and results – that is, high agency and an internal locus

of control – has a positive and significant effect on maths and quantitative cognitive abilities of the child at the beginning of adolescence, but not on language and receptive vocabulary skills at that developmental stage. This causal impact becomes insignificant at middle adolescence stage. Based on these results, we speculate that the causal impact of noncognitive skills on cognitive skills might be stage dependent and domain-specific.

### Digital divide and Learning Losses: The Mitigating Impact of Home Internet Access During Shocks

Utkarsh Choudhary (Krea University, Andhra Pradesh)

School closures caused by diverse shocks like pandemics and natural disasters exacerbate existing inequalities in educational outcomes. The COVID-19 pandemic particularly emphasised this challenge, prompting urgent solutions. While access to technology at home is not a panacea, it can serve as a crucial foundation for building resilience against learning losses. This study investigates the impact of technology access at home on learning and educational outcomes during the pandemic using two recent nationally representative datasets from India, the National Family Health Survey (NFHS) and the Annual Status of Education Report (ASER) from India. I use a difference-in-differences (DID) approach with entropy balancing to estimate the causal impact of technology access in the form of internet on reading ability and dropout. The results suggest that having access to the internet has a positive and statistically significant impact on reading ability and dropout. Access to technology decreases dropout and increases the reading ability of students by 2.5 and 2 percentage points respectively. These findings suggest that technology access at home can play a significant role in mitigating learning losses during the COVID-19 pandemic. Policymakers should focus on bridging the digital divide to ensure that all students have access to the technology, which can help them mitigate the learning losses induced due to school closure in the wake of various shocks.

#### Praxis 1

**Topic:** Policies on Health and Welfare **Chair**: Allen Ugargol

#### **Deciphering Policy Processes of Urban Sanitation in Odisha**

Baksheesh Sachar (IIT Bombay)

India has seen a transformation of the sanitation infrastructure through the Swachh Bharat Mission (SBM) in 2014, which aimed to eliminate open defecation. SBM significantly increased access to toilets, addressing the frontend problem of access. However, a majority of the urban allocation of budget has been used to build toilets, leaving little money for safe faecal sludge disposal. Towards handling the increasing amount of excreta generated across India, two key technological approaches have been used. First, the centralised sewer-based systems where excreta is transported in underground sewer networks to a sewage treatment plant. It has been historically prevalent in metropolitan cities. Second is the decentralised non-networked sanitation systems (NSS) such as FSM, which is focused on treatment of excreta at a different site. FSM systems have expanded exponentially across many small towns of India in the past decades. This is an emerging technology for small towns.

Given the challenges faced by small towns, the government of Odisha has made an attempt to provide sanitation services to its citizens across all its 115 cities and towns. This scale-up has engaged various state and non-state actors in various multi-stakeholder policy processes. These processes are assessed from the lens of actors, interests, and powers.

This paper attempts to understand the policy processes in scaling up of FSM in Odisha. Research is performed through a thorough review of secondary literature such as academic papers, policy instruments, reports published by relevant actors, presentations, and letters released by the government. Further, this research is supplemented by key informant interviews engaged in Odisha's FSM developments. The findings of the research place emphasis on policy capacity across different stages of the policy.

### Cradles of Hope: Karnataka's Koosina Mane as a Catalyst for Women and Children's Advancement

Daksha Jain (Centre for Research in Schemes and Policies)

Provision of effective day care for young children is essential as it provides support to both mothers and young children. This case study examines the initiative called Koosina Mane, which represents an innovative approach for addressing low female labour force participation in rural areas through the provision of childcare services. Implemented by Gram Panchayats of Karnataka

under the guidance of the Department of Rural Development and Panchayat Raj, this programme aims to establish crèches across rural Karnataka, enabling more women to enter and remain in the workforce. The study outlines the programme's objectives, implementation strategies, and operational modalities, highlighting its phased rollout across various administrative levels.

Operating on a convergence model involving multiple government departments, the programme provides comprehensive childcare services including nutrition, health monitoring, and early childhood education. Field observations from 65 crèches reveal significant positive impacts, such as improved childcare, enhanced nutritional support, and increased community trust. The case study also presents successful examples from specific Gram Panchayats, illustrating local innovations and solutions to challenges. The Koosina Mane initiative is lauded as a model for public policy intervention that promotes gender equality and socio-economic development, with aspirations to scale up and serve as a national pilot for institutional childcare.

# Online Mode of Tobacco Hazards Awareness for Capacity Building and Awareness Generation: A Promising Initiative, in addition to the existing Tobacco Control Measures

Neeta Ghate (Mendadkar's Children Hospital)

In India, it is important to create awareness about health hazards of both Smokeless tobacco (twice the prevalence of smoking), and smoking. Our tobacco hazards awareness work was started in 2014 in Mumbai. During the COVID-19 pandemic, creating awareness about tobacco hazards, and disseminating information about the Government of India's initiatives about tobacco quitting, assumed urgency. Accelerated digital transformation was also incorporated by our country's health sector. For tobacco health hazards awareness and information about tobacco quitting services, an online tobacco hazards awareness initiative was undertaken on various platforms and for a diverse audience. This included capacity building of doctors, via lectures, presentations in conferences, talks for healthcare staff, dental, and medical students, and a school-based tobacco hazards awareness programme for students of the Municipal Corporation of Greater Mumbai. Creating awareness in society about the hazards of tobacco - articles for website, online newspapers, online talks, and interviews on TV, in Marathi was also undertaken. In addition to the existing Tobacco control initiatives, The online mode of creating awareness about incorporating tobacco control at all levels of healthcare delivery needs consideration as a policy initiative, for capacity building of healthcare workforce. The unique online schoolbased tobacco (smoking & smokeless tobacco) hazards awareness programme by a medical professional appears a promising initiative, with potential for scalability.

### Working with the Community: An Ethnographic Study of De-notified Tribes of Rajasthan

#### Surbhi Dayal (IIM Indore)

The paper focuses on the de-notified tribes of northern India. These communities practice sex work as their traditional occupation, and their livelihood is dependent on the earnings from sex work. This paper delves into the journey of a field researcher and an NGO, aiming to overcome the socio-cultural taboos that the de-notified tribes encounter in their daily lives. Both started their journey in this field in 2000, started their first community school in 2002, and are currently operating in 12 hamlets belonging to de-notified tribes in Rajasthan. The paper focuses on utilising sociocultural perspectives and creativity to engage and retain first-generation learners in the classroom. The paper delves deeper into the various perspectives, methods, and strategies that researchers can employ to understand the communities living on the margins. It goes on to discuss how this NGO used inter-community activities to encourage social interaction between the denotified tribes and the larger society. To conclude, this paper sheds light on how understanding the sociocultural context of communities is important to engaging them in the education system, as well as how NGOs and researchers can play a significant role in bringing people living on the margins into the mainstream of society. This study proposes a creative educational model for inclusive education that aims to bridge the gap between marginalised tribes and the larger society through a micro-level experiment. This study uses multi-sited ethnography as its central research method. The research employed reflexive ethnographic methods. Specifically, the method included participant observation and in-depth interviews.

#### Beyond Books: Improving Future Readiness in Students Through NGO Interventions in Rural Libraries

Hashir P.V. (Centre for Research in Schemes and Policies)

Karnataka's Gram Panchayat libraries have undergone significant transformations through campaigns to promote reading habits, efforts towards digitisation to equip them with digital resources and internet connectivity, and upgrades to make them disabled-friendly. This case study examines the impact of government-NGO partnerships in enhancing the future readiness of children in these libraries.

The study focuses on three NGO initiatives: Grama Digi Vikasana (GDV) by Sikshana Foundation, Nanna Oletigaagi Granthalaya by the Children's Movement for Civic Awareness (CMCA), and Grantha Mithra by Akanksha Charitable Trust. GDV addressed the digital divide by providing essential technological infrastructure to libraries, Nanna Oletigaagi Granthalaya instilled citizenship values and life skills through activity-based learning, and Grantha Mithra offered educational programmes to support the academic and personal development of rural students. Each initiative significantly enhanced the libraries' roles as community educational centres by promoting digital literacy, civic awareness, and learning opportunities.

The lessons derived from this study highlight the importance of collaborative efforts between the government and the NGOs in enhancing public services. These examples from Karnataka provide valuable guidance for policy practitioners aiming to replicate the successful transformation of rural libraries in other regions, demonstrating the potential for significant social impacts through well-coordinated interventions.

## Effectual Public Healthcare Deliverance: Post National Health Policy A case study approach of National Health Mission, Karnataka

B.G. Prakash Kumar (National Health Mission), Vinitha Krishna Naik (FORE School of Management, New Delhi)

"Healthy citizens are the greatest asset of any nation", has inspired me as a Medical Administrator, academician for Health Department. During multi-faceted roles from PHC Medical Officer to Additional Director, State Programme Manager, NHM in the four decades, I have emphasised on health advocacy. As an administrator, I promote the "grand convergence" of public and private health systems with the advent of National Health Policies and the regulatory framework of converging IT initiatives.

Karnataka, a pioneer in health reforms from time immemorial, has significantly formulated initiatives to provide accessibility, availability, and affordable equitable healthcare deliverance to its people. In 2005, NHM and DHFWS were merged for effectual programme implementation. Health Systems has undertaken manifold reforms during 1st -Vth Phase of Planning Commission through regulatory frameworks and SOPs by utilising adept governance over the decades. Despite the successful implementation of Health Policies across the state, there persist gaps in policies, and governance with no transparency and accountability.

This is a small effort to enumerate the persisting gaps and challenges encountered during the Implementation ,utilising exploratory narrative case study based on experience, expertise towards essential health reforms to ensure transparency, and accountability. This eventually will pave the way for effectual state public healthcare transformation. A detailed analysis of pioneered digital innovations on par with public policies adoption and implementation across the state is enumerated. Financial budget allocation and expenditures enable the achievement of health parameters towards the attainment of universal healthcare coverage substantiate practical reforms for effectual healthcare deliverance.

#### Track 1

**Topic:** Emerging Technologies in Governance: Perspectives and Policy Implications **Chair:** Rahul De

From Pixels to Progress: A Case Study on Digital India

Monica Singhania (University of Delhi)

This case describes the culmination of a new era for an aspiring and growing nation, India. It delves into the ambitious Digital India programme launched by the Government of India in 2015. This comprehensive study provides a detailed analysis of the program's objectives, implementation strategies, impact, and challenges. The case study introduces Digital India as a monumental government initiative designed to bridge the digital divide, promote inclusive growth, and leverage technology to enhance the lives of India's citizens. It emphasises the programme's overarching goal of making digital services accessible to all. This case study serves as a valuable resource for policymakers, researchers, and stakeholders interested in digital transformation, digital inclusion, digital governance, and the socio-economic development of emerging economies. It offers several learning objectives including a holistic and detailed understanding of the Digital India Programme; to appreciate the various initiatives launched under the umbrella of Digital India; to present and highlight Digital India as an Interoperability Framework towards citizen empowerment; to present and understand Digital Transformation and to highlight and appreciate Digital India as a step towards the digital transformation of the country.

#### Jeevan Pramaan: The Digital Solution for Annual Life Certificate for Pensioners

Raghu Raman, Ramana Acharyulu & Vinith Kumar Nair (Amrita School of Business)

The case "Jeevan Pramaan: The Digital Solution for Annual Life Certificate for Pensioners" delves into the introduction and impact of the Jeevan Pramaan initiative in India. Jeevan Pramaan is a digital solution that simplifies the process of providing annual life certificates for pensioners, especially the elderly and retired individuals. This case explores the challenges pensioners face in submitting life certificates, the demographic changes in India, the role of the government's pension system, and the introduction of Jeevan Pramaan as a digital intervention. The case attempts to address several learning objectives including understanding the challenges pensioners face in India, especially the elderly when submitting annual life certificates for pension disbursement; to explore the demographic changes in India and the implications for the pension system; to analyse the role of the government's pension system in India and the need for an efficient life certificate submission process; to evaluate the impact and benefits of the *Jeevan Pramaan* 

initiative in simplifying the pension certification process; including a field survey and perception analysis and role played by *Jeevan Pramaan* during the COVID-19 lockdown; to examine the key stakeholders involved in the *Jeevan Pramaan* system, including Pension Sanctioning Authorities, Pension Disbursing Agencies, and pensioners; including a field survey and perception analysis; to discuss the importance of biometric authentication and the Aadhaar platform in the digital transformation of pension certification, and to consider the legal and ethical aspects of data sharing and privacy concerning pensioner information.

The case focuses on the Government of India's initiatives to usher in e-governance practices in almost every walk of life of citizens and gives utmost attention to the retired employees of the Government of India as well, and ease their challenges and difficulties through silent reforms in processes, procedures, and the government-individual interface, thus facilitating faceless resolution of myriad challenges that people struggle with.

#### Parivahan Seva Portal: Transforming Indian Transportation Regulation Services with Technology

Ananthi Rajayya, Payel Das, Ramana Acharyulu & Vinith Kumar Nair (Amrita School of Business)

The "Parivahan Seva Portal" is a visionary initiative undertaken by the Government of India to revolutionise the nation's transportation infrastructure. India has an extensive road network and provides amenities to millions of people every day, thus road transport is one of the important ingredients for the social and economic development of the country. India has the second largest road network in the world, stretching 5.52 million kilometres in length. It is also the third largest automobile manufacturing hub in the world. Set against the backdrop of India's rapidly growing population and increasing urbanisation, with wide variations in state policies and manual/system-based procedures being followed across the country, it had become necessary to define the same standards for these documents on a pan-India level to ensure interoperability, correctness, and timely availability of information. The Ministry of Road Transport and Highways (MoRTH) has taken up a series of technology led initiatives to address the issues facing internal and external stakeholders and also to improve productivity. Starting from vehicle registration and driving licenses, to monitoring of road construction, all are conceived, designed, and facilitated through one or more IT tools. NIC has been actively involved in many of these. Over 1,300 Road Transport Offices (RTOs) across the nation have been computerised by MoRTH. Subject to specific restrictions and permits, RTOs issue Registration Certificates (R.C.) and Driving Licenses (D.L.), which are essential requirements and recognised nationwide. A series of reforms and changes happened in the transport sector from 2019 to 2022. The government was able to formulate clear-cut policies on vehicle registration, scrapping of vehicles, ownership, etc.

The Parivahan portal comprises various online services and information related to transport and road-related matters. "Sarathi" and "Vahan" are two important software applications developed by MoRTH to manage various aspects of vehicle registration and driver licensing. Sarathi is an online application that is primarily used for managing drivers' licenses in India. Vahan is an online application designed to manage vehicle registration and related processes. Both Sarathi

and Vahan are part of the larger Parivahan portal, which is the official portal of the Ministry of Road Transport and Highways for all transport-related services and information in India. These applications have been instrumental in reducing paperwork, enhancing transparency, and improving the efficiency of processes related to driver licensing and vehicle registration.

This case study seeks to provide a comprehensive overview of the Parivahan Digital India Initiative, its impact on the transportation sector, and its implications for the broader digitalisation efforts in India. The case objectives include evaluating the rapid reforms that have happened during the last few years in the transportation sector and the role of technology in inducing the same; examining how policy level changes can affect improved service delivery and quality of living of the citizens; learning how a concurrent subject under the constitution of India needs to be executed at central and state level administrative machinery so that citizen centric services are rolled out; and examining the role and significance of disruptive innovation in shaping public policy and building accountability, transparency, and hassle-free services to the clients of the portal, stakeholders at all levels and cadres and ordinary citizens, of an equally good nature.

#### **Income Tax Service Portal**

Pushpender Kumar (Institute of Management Studies, Ghaziabad), K. Ranga Rao (IRS), Ramana Acharyulu & Vinith Kumar Nair (Amrita School of Business)

In India, income taxpayers touched a new record, with 6.77 crore Income Tax Returns (ITRs) filed till 31 July 2023, a record growth of 16.1% Year-on-Year (PIB August 01, 2023). This has been made possible through the Income Tax Return Portal (e-ITR). Earlier, tax collection was mainly done through manual counters provided by the department or at the special tax collection drives a week before the tax returns system of tax collection (Bhatnagar, et al., 2008). The Income Tax Department in 2006 developed the Income Tax Portal as a Mission Mode Project under the National E-Governance Plan. The main aim was to provide a single window access to income tax-related services for taxpayers and other stakeholders.

The Case on Income Tax Service Portal intends to document the processes through which the portal was designed and developed, and the functions it has taken up to ease the tax filing and refund process.

The case on the Indian Income Tax Returns Services Portal highlights the government's efforts to upgrade and improve its income tax services for citizens. It underlines the importance of effective project management, stakeholder integration, and ongoing evaluation to meet the evolving needs of taxpayers and achieve the government's objectives.

#### Track 2

**Topic:** Indian Knowledge System and Public Policy **Chair**: B. Mahadevan

#### Readings from Daishika Shastra: Indic Theories on Society and Polity

V. Srinidhi (Purnapramati)

Mainstream theories on state, economics, public policy, society, and polity are predominantly Eurocentric and homogeneous. However, reimagining these theories through the sociocultural contexts of specific geographies can make them more meaningful and feasible to implement. The Daishika Shastra, an understudied Hindi text from the 1920s based on the teachings of a spiritual teacher in the Kumaon Himalayas, documents Indic theories on these subjects. This presentation offers an overview of the text and advocates for its serious study to provide culturally rooted insights for Indian public policy.

#### Public Policy - By the Purushartha, Of the Purushartha

G.V. Shivakumar (INDICA, Hyderabad)

Traditionally, individuals pursued Purushartha in Bharat. Through Dharma, one fulfilled Artha and Kama while parallely striving for Moksha. This pursuit was enabled by an ecosystem of families and communities. The state facilitated this pursuit by protecting communities and enabling them to configure themselves for this pursuit. Various factors in modern times have disturbed this pursuit. Modernity and Industrialisation have made communities dysfunctional and inorganic. Communities have broken into nuclear families and families into assorted individuals. Mere individuals cannot pursue Purushartha. These raise the questions: To whom should the responsibility of enabling the pursuit of Purushartha be transferred? What is the role of the State and Public Institutions? How can Public Policy come to the aid of an individual in one's pursuit of Purushartha.

#### **Cultural Inspired Public Policy**

Amarnandha Reddy Manchuri (Samskruti Foundation, Hyderabad)

Culture is an all-encompassing concept and is often spoken to include mores, beliefs, rituals, practices, etc. These have a comprehensive bearing on the manifestation of policies and their outcomes. This paper focuses on the relationship among these taking certain sectors like water management and food industry.

#### **IKS Perspective of Public Administration**

#### G. Ramesh (NITI School of Public Policy & Leadership, Bangalore)

The IKS perspective on public policy and administration has been sporadically discussed in practise and academics. Often, it can be from the works of Chanakya or poems of Thiruvalluvar and illustrations from various regimes of the past centuries. These have been discussed in terms of the state's role, society – family role, justice and governance, taxation, trading, and war practices, etc. IKS principles may be especially useful in understanding social sectors like water, environment, common resources, swachh bharat, education, etc. This looks at how IKS principles can be used to understand and apply to public administration as a sampler to provoke more studies from this perspective.

#### Track 3

**Topic**: Women's Empowerment, Capability and Public Policy

## Measuring the impact of social welfare policies on women's wellbeing in West Bengal: An explorative study

Jhumpa Mukherjee (St. Xavier's College, Kolkata)

India has implemented a broad range of public policies for women's empowerment — from education and health care to livelihood. The vision of the public policies for women in India is to facilitate their empowerment and development, mostly in economic terms. This study seeks to examine empowerment from the perspective of women's overall wellbeing. Wellbeing can be expressed as the combination of feeling good and functioning well, experiencing positive emotions like happiness and contentment as well as the development of individual potential, having control over one's own life, freedom from domestic violence, and having positive relationships. The present study aims to understand how women's wellbeing is shaped by social policies that have women as the main beneficiaries, drawing upon Martha Nussbaum's Capability Approach as the theoretical framework. The study focuses on the women recipients of the Sasthya Sathi (West Bengal Health Scheme) and Lakkhir Bhandar (Cash Transfer), two schemes being implemented in West Bengal as a part of women's empowerment. The study utilises household level data from the Indian National Family Health Survey (NFHS-5) during 2019-2021 and 2005-2006 to examine the impact of the two schemes on women's well-being before and after the implementation of the schemes in West Bengal.

#### Social Welfare Policies and Women Empowerment: A Study of Select Schemes in West Bengal

Molly Ghosh (Barrackpore Rastraguru Surendranath College, West Bengal)

Social welfare policies form an integral part of governance in a welfare state. India follows a combination of all three models of welfare regimes as specified by Esping Anderson -- residual, universal and corporate welfare. The goal of social welfare policies is to provide a safety and security net to the disadvantaged sections of the population. The ultimate objective is expected to be capability building and agency formation of the beneficiaries. Social welfare policies need to be evaluated from this perspective. In India, there are several social welfare policies and schemes at the central and the state level to ensure gender justice. In this context, the present paper would like to address the question of how far specific social welfare policies facilitate the well-being of specific category of women through an analysis of their functioning, capabilities and agency. As a part-presentation of the broader track, the present paper will target the impact of two social welfare schemes -- Swabalamban and Kanyashree -- on underprivileged young women in the age group of 18 to 25 years in the districts of Kolkata and North 24 Parganas of West Bengal. As a theoretical framework, it would use Martha Nussbaum's capabilities and gould use qualitative method

wherein the respondents will be surveyed, and the data analysed through the lens of capability approach to correlate capabilities-rights-choice-agency-functioning.

# A Probe into Policy-induced Empowerment of Women Mat (Madur) Weavers of Sabang in West Bengal

Sreemoyee Ghosh (Lady Brabourne College West Bengal)

The discourse of human development projects diverse complexities and dimensions of socioeconomic inequality and injustice from varied perspectives. In understanding these social nuances, Martha Nussbaum's Capabilities Approach is an emphatic theoretical framework that critically reveals the gendered face of reality. Nussbaum's Capabilities Approach emphasises the notion of choice or freedom of each individual in the form of a set of opportunities available to each person in a society to choose and act on. Consequently, it enables her to lead a dignified human life. By drawing upon Nussbaum's theoretical arguments, this paper tries to understand the direction, nature and degree of development or well-being of poor women in India by exploring the question of empowerment in terms of capability building and consequent agency creation of women. By undertaking an empirical study by the qualitative method of ethnography, precisely, it delves into the issue of empowerment of women artisans who work as home-based workers in the mat (madur) industry of Sabang block in West Medinipur district of West Bengal. The issue of women empowerment has been examined by critically analysing public policy intervention at the grassroot level. The policies under study are the Central Government initiated Scheme of Fund for Regeneration of Traditional Industries (SFURTI) and the Utkarsh Bangla Scheme, introduced by West Bengal Government. With this focus on policy-induced capability building, the paper argues that while policy intervention directs and determines the nature of women's well-being, policy silence on certain crucial aspects relating to women empowerment simultaneously gets exposed in the process.

#### Session 9

**Topic:** Industry and Governance **Chair:** G Raghuram

#### **Maritime Security: An Indian Perspective**

A Nagaraj Subbarao, Mohan Srinivasan, Anurag Jalan & Anant Pophali (Dayananda Sagar University)

As India's economic might grows, protecting its long coastline and marine environment is critical to its long-term relevance and sustainability. While India may not have the biggest Navy, it has one that is technologically robust. India can also project naval power through its policy of active collaboration with foreign navies and partnering with other maritime blocs. As a policy, the Make in India initiative strengthens the Indian Navy internally, while collaborative associations give it external reach. India needs a holistic and comprehensive maritime policy that is both strategic and tactical. This paper considers these policies, reviews the Indian Navy's role as a partner in maritime blocks, and develops an implementable model. India must develop a coherent and implementable policy to determine its direction in the foreseeable future. This will allow the nation to protect its resources and project power while not being hegemonistic or threatening, as some countries in the vicinity are deemed to be. Any policy driven by a model needs to work in independent silos which are in concordance with each other to provide an engine for pragmatic action and a road map that is both ambitious, forward-looking, and actionable in the short-term, medium-term and long-term. Thus, this paper falls into a strategic policy initiative concerning India's Maritime Policy.

#### **Grand vs. Petty Corruption: Natural Resource Extraction**

Ayushi Choudhary & Rupayan Pal (Indira Gandhi Institute of Development Research, Mumbai)

This paper compares the effects of grand corruption versus petty corruption on economic surplus, environmental damage, and social welfare in the context of natural resource extraction. The extraction of natural resources by a profit-maximising monopoly is modelled using a multi-stage game. There are two alternative scenarios. In the first scenario, the social planner is corruptible and the monopolist can bribe the social planner to influence the quota policy for extraction in his favour (Grand Corruption). In the second scenario, the social planner is honest but the monopolist can bribe local inspectors to overlook illegal extraction (Petty Corruption). Results demonstrate that when petty corruption-induced losses in the monopolist's revenue per unit of extraction is greater (lower) than grand corruption-induced distorted valuation of net marginal environmental damage, grand corruption leads to higher (lower) environmental damage, higher (lower) economic surplus, and lower (higher) social welfare compared to that under petty corruption.

#### Session 10

**Topic:** Environment and Sustainability **Chair**: Deepak Malghan

#### Access to Drinking Water in India: A Study Across Three Decades From 1991 to 2020

Kirti Sharma Aribam, Aditya Shrinivas & Gopal Naik (IIM Bangalore)

This study examines access to clean drinking water in India over the last three decades. We utilise nationally representative data on access to drinking water. Over the last three decades, there has been a shift from the utilisation of Wells to Handpump/ Tubewell & Tap/Piped for drinking purposes in rural India. However, rural households have historically and continue to depend on Handpump/Tubewell for their drinking purpose predominantly. Besides, there is a trade-off between tap drinking water demand and utilisation of the natural endowment of water (e.g., groundwater level) in rural areas in India. In rural areas, if the primary source of drinking water is situated outside the premises, households mainly rely on sources within a 0.5-km radius. This daily water-fetching task, which typically takes nearly an hour per day, predominantly falls on adult females. During periods of insufficient drinking water from the primary source, particularly in the summer months, this problem is distributed almost equally among all rural households, regardless of their income classes, which means there is an external factor that determines the insufficiency of drinking water. Regarding quality and hygiene, most rural households do not implement any water treatment methods before drinking. Finally, access to tap drinking water within the premises is predominantly concentrated among higher-income households and higher social groups.

#### Building Heat-Resilient Communities: A Collaborative Approach to Beat the Heat

Haripriya Kesavan, Anshu Sharma (STS Global) & Shradha Choudhary (Resilience AI)

Climate change is causing an increase in the frequency and magnitude of extreme climate events like heatwaves, floods, and droughts, leading to a significant loss of human life and assets. Under such extreme climatic conditions, the cost of inaction includes an increase in healthcare expenses, loss of lives, loss of income due to absenteeism at work, and people's diminishing well-being.

Resilience AI, a Tech4Impact start-up working towards digitising climate risk and sustainability lifecycles, studied the effects of heat in Vivekananda Camp in Delhi using ResSolv™. ResSolv™ is an artificial intelligence (AI) based heat risk determination model, modularising spatial interventions in any focus environment. The findings from this assessment were four-fold, and also indicated that the indoor heat had worse effects on health and livelihoods than outdoor heat. These circumstances are even more grim within densely built settlements that are occupied by marginalised communities, where cooling methods are also scarce. This study underscores the

need for tech-enabled community-based early warning system.

Climate resilience requires resilience at every step. Using three-fold policy interventions that can be implemented and achieved over short, medium, and long periods of time based on climate (heat) risk assessments, reducing the cost of inaction. AI-based climate risk assessments working at the intersection of climate and built-environment innovation could prove to be vital for both, greenfield and brownfield constructions. Automated early warnings using AI could complement early climate forecasts. This could aid in re-route of emergency response to high and medium-risk zones, thereby reducing the cost of recovery.

#### We Imagine a Future and our Imaginings Horrify us: Media Discourse Analysis of Environmental Risk Communication and Sustainable Energy in India's Nuclear Industry

Tanya Ahuja (IIM Ahmedabad)

As surging energy demands, climate change and international commitments nudge governments to adopt cleaner energy; the alternatives to fossil-fuel based power sources are not infallible. At COP26, India pledged to establish 500 GW capacity of non-fossil energy by 2030, curtailing carbon emissions by one billion tons. Nuclear energy facilitates high energy density, low greenhouse gas emissions, and long-term sustainability. Nevertheless, concerns of waste management and safety engender the "Not in My Backyard" (NIMBy) problem. Discrepancies in risk communication engender public policy contentions, which may insidiously deter sustainable energy-policy implementation by stirring mayhem and mistrust. The aim of this paper is threefold: First, to undertake a media discourse analysis for systematically evaluating risk communication gaps around environmental policy in India, generalisable to other contexts; second, to accentuate the colossal potential of nuclear industry to meet India's sustainability goals; and to theoretically accommodate the role of media in democracies in shaping environmental policy discourses. Divided into four sections, the paper in section one traces the evolution and status of India's nuclear industry, underscores its potential for sustainable energy. Section two elucidates the conceptual and theoretical framework, moored in Baruch Fishhoff's Mental Models Approach to Risk Communication. Using John Dryzek's environmental policy discourse analysis methodology, and exemplified through the case study of Kudankulam, the paper undertakes a qualitative Media Discourse Analysis of 243 news articles of 'The Indian Express' and Government data reports accessed through EMIS Professional and CEIC databases. The findings of the study stress the indispensability of deliberative democratic governance to efficaciously communicate scientific findings, manage risk and collectively embrace sustainability. Additionally, the paper contributes theoretically by proposing a Nine-Cs Framework (NCF) for comprehensively analysing Media Discourses around Environmental Policies to guide future research.

#### Praxis 2

**Topic:** Policy Innovation & Best Practices Case Studies **Chair:** Nivedita Prasad

## Measuring Success: A Case Study on District Performance Index developed by Social Welfare Department, Karnataka

Anjali Shivananda (Freelance Public Policy Consultant)

Performance monitoring and benchmarking are key priorities for the Government of India and the Development Monitoring and Evaluation Office (DMEO) of NITI Aayog has played a significant role in this initiative. Inspired by these national efforts, the Social Welfare Department (SWD) of the Government of Karnataka developed the District Performance Index to monitor district performance within the state. This Index was designed to align with the priorities of SWD's schemes and policies and its budgetary objectives. The development and implementation process involved identifying relevant performance indicators, conducting multi-stakeholder meetings with various SWD officers, weighting the indicators according to their importance, and undertaking comprehensive data collection at the district level. Following this, a detailed data analysis was conducted for each parameter, and districts were ranked based on their performance. The final rankings were assigned using a weighted score formula aligned with SWD's priorities.

This case study contributes to the existing literature on performance monitoring by presenting a structured quantitative framework focused on a specific department within the Government of Karnataka -- SWD. Unlike studies that focus on macro-level monitoring, this research provides an in-depth examination of one department's efforts. It highlights the engagement of decentralised government agencies, such as the District Social Welfare Office (DSWO) and the Taluk Social Welfare Office, throughout the development and implementation process. The study also addresses the challenges encountered during the rollout of the Index and discusses the outcomes, which include improved governance, enhanced service delivery, and increased accountability within SWD that aligns with the broader objectives of social justice and development.

#### How to Enable a Vibrant Ecosystem for Impact Investment: Lessons from India

Ajit Phadnis (IIM Indore), Simran Ahluwalia (BCG), Utkarsh Agrawal (IIT Kanpur) & Vishal Reddy (IIM Indore)

Impact investing (II) in India has grown remarkably over the last two decades, touching close to \$6 billion in investments in 2022, and ranking No. 4 in the world in the number of impact investors. Our case study illustrates the factors that contributed to the vibrancy of the II ecosystem in India amidst the challenges of limited resources and underdeveloped institutions. Drawing from the theoretical framework on II ecosystems, we highlight the deliberate and concerted actions by market participants and the government that contributed to enhancing the diversity, coherence,

and coordination of the ecosystem. Our findings are drawn from an analysis of private equity and venture capital deals that took place between 2000 and 2023, interviews with investors, support organisations and the industry council, and a review of media articles. The findings highlight the promise for II in India but also identifies crucial challenges for its sustenance. The Indian case presents lessons for other countries in the Global South on how to promote the development of II ecosystems.

#### Personal2Public: A Campaign to Nudge Commuters of Bengaluru to use Public Transport Twice a Week

Srinivas Alavilli & Pawan Mulukutla (WRI India)

#Personal2Public is an initiative by WRI India in collaboration with Bangalore Political Action Committee (B.PAC), other civic and social groups (Bangalore Apartment Federation & others), and corporate entities (ORRCA – Outer Ring Road Companies Association & others) to nudge Bengalureans that use personal vehicles for daily commute to switch to public transport at least twice a week (the 2 in Personal2Public) by better understanding their needs and working with Government agencies (BMTC/BMRCL/DULT/BBMP) and employers to address the gaps in last mile connectivity. As a result, several metro feeder buses have been deployed and are running at capacity. As of now, the Metro and Bus systems of Bengaluru are recording the highest daily ridership numbers.

The heavy dependence on personal vehicles by white collar workers is a major contributor to congestion and pollution in areas like Whitefield and the ORR in Bengaluru. With Metro finally reaching one of the IT clusters (Whitefield), it was the perfect time to nudge employees. The story of #Personal2Public is about building a large coalition of organisations representing various sections and successfully convincing government agencies to get involved and act in a timely manner working with stakeholders. In this case study, we aim to present the 'how' - how to build inclusive coalitions, how to articulate demands, convert them into actions, and construct win-win scenarios driven by strong political leadership. We believe that the lessons learned in #Personal2Public can be applied in any other Indian city and even beyond the realm of urban mobility and public transport.

### Bridging the Skills Gap - The Industry Linkage Cell Initiative of the Government of Karnataka

Navaneeth Ganesh (IIM Visakhapatnam), Meghamala C & Archana Mahadeva (Government of Karnataka)

India, with its fast-growing economy and demographic dividend, is positioned to become the skill capital of the world. Most of its population falls within the working age group, presenting a significant opportunity for economic growth. However, this window of opportunity is small; if not leveraged promptly, the dependent population will increase significantly. India currently needs to generate 12 million jobs per annum. The government is facilitating this through various policies and programmes, such as Production Linked Incentives (PLIs), Credit Guarantee

schemes, and promoting manufacturing in India. Despite these efforts, a true economic transition requires human capital that can create value on a global scale by successfully integrating with local industries. To achieve this win-win scenario, the Government of Karnataka has created the Industry Linkage Cell, which strategically brings together industry, academia, and government to facilitate industry-relevant training. This paper delves into the need for greater industry involvement in skilling and examines the Government of Karnataka's Industry Linkage Cell initiative as a potential model for industry-led, demand-based, employment-linked skilling. It explores the operationalisation of this initiative, the onboarding of partners, and policy decisions to make it more attractive to industry partners and beneficial for candidates. Additionally, the paper covers allied activities to promote the initiative, its progress over the first two years, challenges in roll-out and implementation, best practices, and recommendations for sustainable scale-up. This practitioner's perspective is informed by the authors' close involvement in the initiative's conception and implementation in various capacities.

#### Track 4

**Topic:** Fostering Sustainability of Jal Jeevan Mission **Chair:** Arpit Shah

#### Drinking water quality standards in India

Atul Singh, Akshita Vyas, Aditya Shrinivas & Gopal Naik (IIM Bangalore)

India has made significant progress in providing access to drinking water for its population. However, the quality of drinking water has received comparatively less attention in research and policy. This paper examines the evolution of drinking water quality standards in India, focusing on the policy framework, regulations, and related legislation -- or the gaps therein. While there has been an emphasis on provision on drinking water and establishing quality standards for drinking water, discussions on the regulatory framework for enforcement and monitoring of standards have been largely limited. This paper examines various aspects of drinking water quality standards in India and highlights the need for strengthening the regulatory framework. Additionally, the paper reviews case studies from other countries on relevant legal frameworks of drinking water policy.

#### A Framework for Involving Communities in Drinking Water Delivery

Prerona Sengupta & Gopal Naik (IIM Bangalore)

JJM envisages that the community should co-own the water delivery system and operate and maintain it as its own. However, due to the inability of the community and the lack of proper Information, Education and Communication, community involvement in the O&M of drinking water delivery system continues to be low. This study aims to explore the steps through which the state/government can influence the psychological co-ownership within the community as well as between the state and the community at the household and community levels. It aims to determine the factors affecting psychological co-ownership in pre-construction phase in terms of willingness to pay and it aims to determine psychological co-ownership in post-construction phase in terms of degree of participation at both the levels. The future scope of this study can focus on introducing behavioural interventions and conduct a follow-up study to understand the impact and effectiveness of the interventions which can have potential policy implications.

#### Does NGO presence matter in Rural Drinking Water Service Delivery?

Prem Shankar Mishra & Gopal Naik (IIM Bangalore)

In pre-implementation or implementation phases of the Jal Jeevan Mission (JJM) programme, there have been a reported inadequacy of IEC (Information, Education, and Communication) activities, capacity building development, awareness campaign, and trainings related to JJM throughout the country. This gap has led to challenges in fostering community willingness to take ownership and manage the drinking water supply system, operation and maintenance, and

ensuring financial and institutional sustainability. To address these issues, NGOs (Non-Governmental Organizations) and SHGs (Self-Help Groups) can play a vital role in enhancing awareness, education, and best practices related to rural drinking water systems. This case study aims to understand the role of NGOs in enhancing the sustainability of rural drinking water systems.

This study was conducted in the Yadgir district of Karnataka, covering three Taluks: Yadgir, Wadagera, and Gurmitakal. A total of six villages were surveyed: Samnapur Melin, Hattikuni, Horuncha Tanda, Ullesugur Tanda, Siddapur B, and Paspool. These villages are part of the Single-Village-Schemes in the JJM programme. At present, two of these schemes are ongoing, one reported, and three certified. This study is an exploratory in nature and used content analysis to analyse the data. We used various data sources -- interviews, observations, and government documents/reports. We explored four dimensions of JJM implementation: source sustainability, O&M, financial sustainability, and institutional sustainability in the region.

Kalike, a Tata Trust organisation, is closely working with the gram panchayats and communities of Yadgir district. A comparative case study was conducted between intervention villages and non-intervention villages in the district. Significant disparities were observed in the implementation, comprehension, and awareness of the JJM scheme between intervention and non-intervention villages. In villages where Kalike intervened, community participation and ownership of the programme were significantly higher compared to those without Kalike's interventions. Kalike provided initial training to VWSC members, helping them understand their roles and responsibilities within the JJM scheme. Community management of the scheme for O&M, and the financial situation, were much better in villages where Kalike was involved. Concerns about the scheme's sustainability were more pronounced in non-intervention villages.

#### **Critical Issues in Financial Management**

Gopal Naik & Prerona Sengupta (IIM Bangalore)

JJM advocates for communities/local governments to be involved in the process of implementation and take over the operational and maintenance function of the rural piped drinking water systems. JJM envisages community involvement right from the beginning of the implementation at the time of preparation of the village action plan, preparation of a detailed project report, and infrastructure development, and contributes 10 per cent of the investment cost of the project. This study highlights the importance of cost computation, which is necessary for proper financial management at the MVS, IVDS and SVS levels. The study identifies key factors that influence the fixed, operations, and maintenance cost. The study provides the conceptual groundwork for pricing the water balancing welfare maximisation and cost recovery. A few ratios are proposed for easy monitoring and evaluation of the schemes.

#### Data Visualisation for Managing Public Programmes: A case of Jal Jeevan Mission

Esha Chakraborty, Gopal Naik & Chandan Kumar (IIM Bangalore)

The Government of India launched the Jal Jeevan Mission (JJM) in 2019, with the primary objective of providing every rural household with Functional Household Tapwater Connections

(FHTCs) by 2024. Several schemes have been generated thereafter, covering varying sizes of habitations to implement this project. However, programme managers have found it difficult to assess its performance from tabular data available on the Integrated Management Information System (IMIS). This paper attempts to visualise this data using a multi-dimensional framework. The data for all districts of Karnataka has been mapped geospatially using GeoPandas and Folium libraries in the form of a dashboard. Different metrics such as FHTC Coverage, Har Ghar Jal Status, Scheme Information, and Water Quality Data have been used. Visualising these metrics identifies areas needing attention and reveals if the problem is geographically congruous. Key observations show that most districts have 80%–90% FHTC coverage, while Bengaluru Urban and Kolar are only at 45%. At the other extreme, Gadag has achieved 100% FHTC, but almost 50% of the villages are yet to be Har Ghar Jal certified. Districts such as Udupi show near-perfect water quality, whereas Dharwad shows multiple occurrences of bacteriological as well as chemical contaminants. In several villages of the Tumakuru district, Field Testing Kit (FTK) data is seen to be missing. More of such similar observations can be obtained from our dashboard, which will eventually help the programme managers.

### Do Nudges Help in Making Public Service Function? Evidence from WASH Programme in Schools in Karnataka

Rajesh Kumar, Prerona Sengupta & Gopal Naik (IIM Bangalore)

This study examines the effectiveness of type 2 transparent nudges in improving the functionality of Water, Sanitation, and Hygiene (WaSH) facilities in government schools in rural Karnataka. The effectiveness of these nudges is assessed by their impact on the maintenance and usage of WaSH facilities and their subsequent influence on students' attitudes and behaviours toward sustainable water use. Data was collected through structured on-site surveys and interviews with school personnel from 23 rural schools in Tumakuru district.

The observations reveal significant disparities in the condition and performance of these facilities. Despite reliance on Panchayat borewell water, the functionality of drinking water systems varies, with some benefiting from operational Jal Jeevan Mission (JJM) installations and others struggling with non-functional systems. Handwashing facilities are frequently inadequate, and sanitation infrastructure, primarily pit latrines, faces maintenance issues. Additionally, there are deficiencies in wastewater management and rainwater harvesting, as well as gaps in knowledge about water quality and sanitation practices. The study suggests that increased investment in infrastructure, regular maintenance, and comprehensive training for school stakeholders are essential. It advocates for a collaborative approach involving government bodies, NGOs, and local communities to ensure equitable and sustainable WaSH facilities, thereby improving educational and health outcomes in rural areas.

### Appendix 1: Conference Schedule

	XIX International Conference on Public Policy & Management		
	26 August 2024 (Monday)		
15:00 - 16:30	Pre-Conference Session on 'Research Using Spatial Data' by Arpit Shah Venue: MDC Conference Hall		
16:30 - 17:00	TEA B	REAK	
17:00 - 18:30	Prof. MR Krishnamurthy Memorial Lecture on 'Understanding and Harnessing linkages between Sustainable Transport and Livability for Building "Brand Bengaluru" by Ashish Verma, Convenor, IISc Sustainable Transportation Lab and Professor, IISc Venue: MDC Conference Hall		
	27 August 2024 (Tuesday)		
8:00 - 9:00	Registration for the XIX International Conference on Public Policy & Management Venue: IIMB Auditorium		
9:00 - 10:00	Welcome by Gopal Naik, Chairperson, Centre for Public Policy, IIMB Address by Rishikesha Krishnan, Director, IIMB Inaugural Address: Suman Bery, Vice Chairman, NITI Aayog on 'Reaping India's Demographic Dividend' Vote of Thanks by Anil Suraj Venue: IIMB Auditorium		
10:00 - 11:00	Plenary Session on 'Public Policy: The Challenges of Implementation and Approaches to Address Them' by Parameswaran Iyer, Executive Director, World Bank Venue: IIMB Auditorium Moderator: G Ramesh		
11:00 - 11:30	TEA BREAK (Photo Session)		
11:30 - 13:00	Session 1 Session 2		
Торіс	Policy Challenges in Gig Economy	Emerging Technologies & Policy Implications	
Chair	Anil Suraj	Rajendra Bandi	
Venue	P-11  Alternative Approaches to Financing Gig Workers' Social Security  Umar Farooq Patel (Hamad Bin Khalifa University, Doha) & Shariq Nisar (Rizvi Institute of Management Studies and Research, Mumbai)	P-12  Governing with Algorithm: A Structured Approach for Responsible AI Integration in Public Policy Pranjal Jain (Lovely Professional University, Punjab) & Pooja Jain (University of California, Berkley) & Anju Jain (University of Delhi)	
	Gender Dynamics in the Gig Economy: Challenges and Policy interventions in the platform era Sheetal Chadda, Neelam Dhall (Jagan Institute of Management Studies, Delhi) & Disha Garg (Rukmini Devi Institute of Advanced Studies, Delhi)	EU AI Act - Key learnings and recommendations for AI policymaking in India Kapil Mathur (Amazon Web Services) & Arijit Sikdar (University of Wollongong, Dubai)	
Í	Discovering resilience element from the chaotic career navigation – How do we help women gig workers?  Anushree Mehta (Shri Jairambhai Patel Institute of Business Management and Computer Applications, Gandhinagar), Nimmi PM (Amrita Vishwa Vidyapeetham, Coimbatore) & Divyang Purohit (Indukaka Ipcowala Institute of Management, Gujarat)	Emotional banking with a BOT or Digital Avatar A PLS Sem based study based on PSR (Para Socia Relationship theory) on factors impacting adoption of Digital banking through AI Nishi Malhotra (IIM Sambalpur)	
	LUNCH		

14:00 - 15:30	Session 3	Session 4
Торіс	Diversity & Inclusion	Policies on Climate Change and Sustainability in Industry and Agriculture
Chair	Rajalaxmi Kamath	Haritha Saranga
Venue	P-11	P-12
	Accessibility and Right of Persons with Disabilities to Work and Employment: An Analysis Bhumika Modh, Prerna George & Ashmira Hamirani (The Association of People with Disability, Bangalore)	Understanding the Interplay and Impact of Sustainable Finance, ESG Strategy, and Information Technology Integration in Sustainable Enterprise Performance: Policies and Recommendations Samridhi Kapoor (Central University of Karnataka), Manoj K (SIBM) & Pragya (IIM Sirmaur)
	From Mahatam to Rai Sikh: A Case of Tribe-Caste Continuum and A Forgotten Tribe of Punjab Akhil Jain (IIM Bodh Gaya) & Surendra Singh Shekh (Rajasthan University, Jaipur)	Integrating Climate Change Policies: Impact on Industry and Agriculture Sustainability Lakshmi Patibandla & Phani Kumar Katuri (Vignan's Foundation for Science, Technology & Research, Guntur)
	Gender-based discounts on Taxes related to Property: Role in bargaining power of women in household Faiyaz Julfikar & Sukumar Vellakkal (IIT Kanpur)	Fostering public-private partnerships for low- carbon green infrastructure in India Divya Bansal (Amity University, Noida), Purvi Pareek (REVA Business School) & Naboshree Bhattacharya (Amity University, Jharkhand)
		Does climate adaptation lead to higher income of hill farmers? Insights from field survey in Uttarakhand, India Samar Tyagi & Subir Sen (IIT Roorkee)
15:30 - 15:45	TEA BREAK	
15:45 - 17:15	Session 5	Session 6
Topic	Macroeconomic Policies	Labour Markets and Employment
Chair	Ritwik Banerjee	Tirthatanmoy Das
Venue	P-11	P-12
	Spatial Income Convergence among & within the Indian States  Manish Chauhan, Somesh Kumar Mathur & Praveen Kulshreshtha (IIT Kanpur)	Mapping Gender Norms and Women's Labor Force Participation: A District-Level Analysis Using National Family Health Survey (NFHS) and Economic Census Data (ECS) Subhapriya Chakraborty (IIM Bangalore)
	The Resilience of Creative Microclusters During Crises Sawan Rathi, Josh Siepel, Monica Masucci & Roberto Camerani (University of Sussex Business School)	Labour Market Outcomes and Alcohol Consumption: A Quantitative Analysis Deepak Kumar & Shruti Sengupta (IIT Roorkee)
	Digitalisation and material well-being at household level  Apra Sinha (University of Delhi), Sushanta Mallick (Queen Mary University of London) & Abhishek Kumar (University of Southampton, U.K)	Keeping women in full time jobs: A statistical Evaluation of Policy Enablers Sujatha Ramesh (IIM Indore)
		When overconfident managers follow the herd Somroop Mukherjee (ISI Kolkata)
17:15 - 17:45	TEA BREAK	
17:45 – 19:00	Panel Discussion on 'Technology Changes and Policies in Banking Sector' Venue: MDC Conference Hall Moderator: Pulak Ghosh	
19:00		

	28 August 2024 (Wed	lnesday)
9:00 - 10:00	Plenary Session on 'Challenges in Generating High Employment in the Era of Rapid Technology Development' by V Anantha Nageswaran, Chief Economic Adviser, GOI Venue: N-001 Moderator: Manaswini Bhalla	
10:00 - 11:30	Session 7	Session 8
Торіс	Agriculture & Rural Development	Education Policies
Chair	Aditya Shrinivas	Soham Sahoo
Venue	P-11	P-12
	Unveiling Effectiveness of an Unconditional Cash Transfer to Agricultural Households: Evidence from Indian Agriculture Neeraj Katewa & Debdatta Pal (IIM Lucknow)	Teachers' Concerns Regarding the Implementation of the Curriculum and Credit Framework for Undergraduate Programmes (CCFUP) of the National Education Policy (NEP) 2020 Taronish Pastakia & Ambrish Dongre (IIM Ahmedabad)
	Does Agricultural insurance Promote Agricultural Green development: Evidence from Panel fixed effects model Ashu Tiwari (University Canada West) & Yousuf Malik (Woxsen University, Hyderabad)	Causal Impact of Noncognitive Abilities on Cognitive Abilities: Evidence from India Vanshika Chaudhary & Ajay Sharma (IIM Indore)
	Sacred and Stray: Policy Analysis for Managing Cattle Population Ayushi Singh & Samir K Srivastava (IIM Lucknow)	Digital divide and Learning Losses: The Mitigating Impact of Home Internet Access During Shocks  Utkarsh Choudhary (Krea University, Andhra Pradesh)
	Digital Platform Capabilities in Transforming FPOs: Mediating Role of Business Model Experimentation Kumar Aashish, Abha R. Dixi (Jaipuria Institute of Management, Noida) & Mukthy Sumangala (National Institute of Fashion Technology, Kerala)	
11:30 - 11:45	TEA	BREAK
11:45 – 13:15	Praxis I	Track 1
Торіс	Policies on Health and Welfare	Emerging Technologies in Governance: Perspectives and Policy Implications
Chair	Allen Ugargol	Rahul De
Venue	P-11	P-12
	Deciphering Policy Processes of Urban Sanitation in Odisha Baksheesh Sachar (IIT Bombay)	From Pixels to Progress: A Case Study on Digital India Monica Singhania (University of Delhi)
	Cradles of Hope: Karnataka's Koosina Mane as a Catalyst for Women and Children's Advancement Daksha Jain (Centre for Research in Schemes and Policies)	Jeevan Pramaan: The Digital Solution for Annual
	Online Mode of Tobacco Hazards Awareness for Capacity Building and Awareness Generation: A Promising Initiative, in addition to the existing Tobacco Control Measures  Neeta Ghate (Mendadkar's Children Hospital)  Working with the Community: An Ethnographic Study of De-notified Tribes of Rajasthan Surbhi Dayal (IIM Indore)	Parivahan Seva Portal: Transforming Indian Transportation Regulation Services with Technology Ananthi Rajayya, Payel Das, Ramana Acharyulu & Vinith Kumar Nair (Amrita School of Business) Income Tax Service Portal Pushpender Kumar (Institute of Management Studies, Ghaziabad), K Ranga Rao (IRS), Ramana Acharyulu &

r		
	Beyond Books: Improving Future Readiness in	
	Students Through NGO Interventions in Rural	
	Libraries	
	Hashir P.V (Centre for Research in Schemes and	
	Policies)	
	Effectual Public Healthcare Deliverance: Post	
	National Health Policy	
	A case study approach of National Health	
	Mission, Karnataka	
	B G Prakash Kumar (National Health Mission) &	
	Vinitha Krishna Naik (FORE School of Management, New Delhi)	
13:15 - 14:15		JNCH
14:15 - 15:45	Track 2	Track 3
14.15-15.45	Track 2	
Торіс	Indian Knowledge System and Public Policy	Women's Empowerment, Capability and Public Policy
Chair	B Mahadevan	Gopal Naik
Venue	P-11	P-12
	Readings from Daishika Shastra: Indic theories	Measuring the impact of social welfare policies on
	on society and polity	women's wellbeing in West Bengal: An explorative
	V Srinidhi (Pumapramati)	study
	V STILLER (1 W/Wp/ W/WW)	Jhumpa Mukherjee (St. Xavier's College, Kolkata)
	Public Policy - By the Purushartha, Of the	Social Welfare Policies and Women
	Purushartha	Empowerment: A Study of Select Schemes in
	G V Shivakumar	West Bengal
		Molly Ghosh (Barrackpore Rastraguru Surendranath
	(INDICA, Hyderabad)	College West Bengal)
		A Probe into Policy-induced Empowerment of
	Cultural Inspired Public Policy	Women Mat (Madur) Weavers of Sabang in West
	Amarnandha Reddy Manchuri	Bengal
	(Samskruti Foundation, Hyderabad)	Sreemoyee Ghosh (Lady Brabourne College West
		Bengal)
	IKS Perspective of Public Administration	
	G Ramesh (NITI School of Public Policy &	
	Leadership, Bangalore)	
15:45 - 16:00	TEA	BREAK
		1 V 61 1 1
76.000.000	Poster Session co-organized with	th Young Scholars Initiative (YSI)
16:00 - 19:00	Venue: Outside N-001	
		at the end of the schedule]
19:00	Dinner	
19.00	<u> </u>	Jilliu .

	29 August 2024 (Thurs	sday)
9:00 -10:00	Plenary Session on 'Partnership and Relational Contracting: Rethinking the Governance of Innovation' by David Van Slyke, Dean of The Maxwell School of Citizenship and Public Affairs Venue: N-001 Moderator: Arnab Mukherji	
10:00 - 11:15	Session 9	Session 10
Торіс	Industry and Governance	Environment and Sustainability
Chair	G Raghuram	Deepak Malghan
Venue	P-11	P-12
	Maritime Security: An Indian Perspective A Nagaraj Subbarao, Mohan Srinivasan, Anurag Jalan & Anant Pophali (Dayananda Sagar University)	Access to Drinking Water in India: A study acros three decades from 1991 to 2020 Kirti Sharma Aribam, Aditya Shrinivas & Gopal Nai (IIM Bangalore)
	Grand vs. Petty Corruption: Natural Resource Extraction Ayushi Choudhary & Rupayan Pal (Indira Gandhi Institute of Development Research, Mumbai)	Building Heat-Resilient Communities: A Collaborative Approach to Beat the Heat Haripriya Kesavan, Anshu Sharma (STS Global) & Shradha Choudhary (Resilience AI)
		We Imagine a Future and our Imaginings Horrify us: Media Discourse Analysis of Environmental Risk Communication and Sustainable Energy in India's Nuclear Industry Tanya Ahuja (IIM Ahmedabad)
11:15 - 11:30	TEA BR	
11:30 - 12:45	Praxis II	Track 4
Topic	Policy Innovation & Best Practices Case Studies	Fostering Sustainability of Jal Jeevan Mission
Chair	Nivedita Prasad	Arpit Shah
Venue	P-11	P-12
	Measuring Success: A Case Study on District Performance Index developed by Social Welfare Department Anjali Shivananda (Freelance Public Policy Consultant)	<b>Drinking water quality standards in India</b> Atul Singh, Akshita Vyas, Aditya Shrinivas & Gopal Naik (IIM Bangalore)
	How to Enable a Vibrant Ecosystem for Impact Investment: Lessons from India Ajit Phadnis (IIM Indore), Simran Ahluwalia (BCG), Utkarsh Agrawal (IIT Kanpur) & Vishal Reddy (IIM Indore)	A Framework for Involving Communities in Drinking Water Delivery Prerona Sengupta & Gopal Naik (IIM Bangalore)
	Personal2Public: A campaign to nudge commuters of Bengaluru to use public transport twice a week Srinivas Alavilli & Pawan Mulukutla (WRI India)	Does NGO presence matter in Rural Drinking Water Service Delivery? Prem Shankar Mishra & Gopal Naik (IIM Bangalore)
	Bridging the Skills Gap - The Industry Linkage Cell Initiative of the Government of Karnataka Navaneeth Ganesh (IIM Visakhapatnam), Meghamala C & Archana Mahadeva (Government of Karnataka)	Critical Issues in Financial Management Gopal Naik & Prerona Sengupta (IIM Bangalore)
		Data Visualization for Managing Public Programmes: A case of Jal Jeevan Mission Esha Chakraborty, Gopal Naik & Chandan Kumar (IIM Bangalore)

	Do Nudges Help in Making Public Service Function? Evidence from WASH Programme in Schools in Karnataka Rajesh Kumar, Prerona Sengupta & Gopal Naik (IIM Bangalore)	
12:45 - 13:30	Valedictory Address by S. Mahendra Dev on Future of India: Challenges and Policies for Growth, Inclusion and Sustainability  Venue: N-001	
13:30 - 14:30	LUNCH	

List of Poster Presentations  IIMB   YSI  Date: 28 August 2024 (Wednesday)  Time: 16:00 – 19:00  Venue: Outside N-001		
S.No.	Paper	Author & Affiliation
1	Policy Formulation of Ayushman Bharat -Pradhan Mantri Jan Arogya Yojana (AB-PMJAY): Exploring the influence of institutions and ideas on health policymaking in India	Nikita Pandey <i>(IIT Mumbai)</i>
2	Economic Governance and Regional Convergence: An Empirical Analysis of Indian States	Sandeep Kumar (IIT Roorkee)
3	Labour Market Relations across Technology and Size classes In India's Organized Manufacturing Sector	Abhinav Surya LT (CDS Trivandrum)
4	Gendered Impacts of Farm Mechanization on Labor Utilization: Evidence from Panel Data	Himansu Sekhar Thapa (CDS Trivandrum)
5	Bridge or Gulf? Analyzing Healthcare Disparities in India: Public vs. Private Hospital Choices	Gunjan Kumari (IIFT)
6	Modelling the dynamics of trans-border online Gig work: signals of quality and its impact on job match rate	Chandrima Bhattacharya (IIIT Bangalore)
7	Seas Of Opportunity: Balancing Trade, Subsidies, And Sustainability in Global Fisheries	Chaitanya Khurana <i>(IIM Indore)</i>
8	Unpacking the Persistence of Intimate Partner Violence against Married Women in India: Evidence from 2006, 2016 and 2021 Waves of the National Family Health Survey	Shreemoyee (IIT Hyderabad)
9	Beyond Food Security: Exploring Link between Green Revolution and Female Obesity in India	Kumar Ashutosh (KREA University)
10	Stakeholder Collaboration: Driving Knowledge Creation and Innovation in Higher Education	Vijyeta Bhankhariya (Institute of Management, Nirma University, Ahmedabad)
11:	Government Budgets and Environmental Priorities: Determining Factors and Implications	Sanjay Das (Vidyasagar University)

		<u> </u>
12	Impact of Anaj Banks on Community Resilience for Local Food Security: A Qualitative Study in Kanpur Nagar and Kanpur Dehat District of Uttar Pradesh	Vaishali Sharma (O.P. Jindal Global University, Sonipat)
13	E-Rupee Dynamics- Design and Macro Implications on the Indian Payment Ecosystems: An Overview	Sanjogita R (SP Jain Institute of Management and Research)
14	Shifting Dynamics in Indian Fiscal Federalism: Examining the Impact of Centrally Prioritised Health Spending on State's Own Health Expenditure	Nitya Chutani <i>(JNU)</i>
15	Non-Agricultural Self-Employment: Structural Transformation and Earnings Dynamics in India	Basit Abdullah (CDS Trivandrum)
16	An Investigation of Financial Attitude, Knowledge, And Behavior for Assessing Literacy Levels Among Individuals in Rural Area of Chhattisgarh	Srishti Bhutada (Kalinga University, Raipur)
17	Tracking The Impact of Government Response to Covid-19 Epidemic: Evidence from India	Kaibalyapati Mishra (ISEC Bangalore)
18	Towards a Sustainable Future: Policy Implications and Strategies for Mitigating Consumption-Based Carbon Emissions in OECD Nations	Suman Ahuja <i>(Guru Gobind Singh Indrapastha</i> <i>University)</i>
19	Equalization in public provision of education: Evidence from India	Harikrishnan K.S. (IIT Kharagpur)
20	Integrating Artificial Intelligence into the Indian Judiciary	Aman Goel & Rajeev Johari (ITS School of Management)
21	On-Demand Platform Workers: Employees or Independent Contractors?	G.D. Jerry Alvin Kishore (National Law School of India University, Bangalore), Arya S (HyperVerge)
22	Addressing Policy Gaps for Gig Workers in India: A Focus on Food Delivery Platforms	Jay Gohil (IDF Research New Delhi), Akanksha Jha (Dua Consulting New Delhi)
23	An Economic Assessment of Passenger Electric Vehicles & Impact of Policy Instruments in India	Sunanda BV & Rajas Parchure (Gokhale Institute of Economics and Politics)
24	Conditional Cash Incentives, Community Health Workers, and Continuum of Maternal Healthcare: Evidence from India	Nisha Mishra (IIT Kanpur), Sukumar Vellakkal (IIT Kharagpur)

#### Appendix 2: Names of Authors and Affiliations of Poster Presentations

August 28, 2024 Venue: Outside N-001

- 1. Abhinav Surya LT, CDS Trivandrum
- 2. Akanksha Jha, Dua Consulting New Delhi
- 3. Aman Goel, ITS School of Management
- 4. Arya S, HyperVerge
- 5. Basit Abdullah, CDS Trivandrum
- 6. Chaitanya Khurana, IIM Indore
- 7. Chandrima Bhattacharya, IIIT Bangalore
- 8. G.D. Jerry Alvin Kishore, National Law School of India University, Bangalore
- 9. Gunjan Kumari, IIFT
- 10. Harikrishnan KS, IIT Kharagpur
- 11. Himansu Sekhar Thapa, CDS Trivandrum
- 12. Jay Gohil, IDF Research New Delhi
- 13. Kaibalyapati Mishra, ISEC Bangalore
- 14. Kumar Ashutosh, KREA University
- 15. Nikita Pandey, IIT Mumbai
- 16. Nisha Mishra, IIT Kanpur
- 17. Nitya Chutani, JNU
- 18. Rajas Parchure, Gokhale Institute of Economics and Politics
- 19. Rajeev Johari, ITS School of Management
- 20. Sandeep Kumar, IIT Roorkee
- 21. Sanjay Das, Vidyasagar University
- 22. Sanjogita R, SP Jain Institute of Management and Research
- 23. Shreemoyee, IIT Hyderabad
- 24. Srishti Bhutada, Kalinga University, Raipur
- 25. Sukumar Vellakkal, IIT Kharagpur
- 26. Suman Ahuja, Guru Gobind Singh Indraprastha University
- 27. Sunanda BV, Gokhale Institute of Economics and Politics
- 28. Vaishali Sharma, OP Jindal Global University, Sonipat
- 29. Vijyeta Bhankhariya, Nirma University, Ahmedabad

### **Gallery**



Pre-Conference Session on 'Research Using Spatial Data' by Prof. Arpit Shah.



Introduction by Ms. Varsha Gupta about Young Scholars Initiative (YSI).



Inaugural Address by Suman Bery, Vice Chairman, NITI Aayog on 'Reaping India's Demographic Dividend' and interaction session.



Plenary Session on 'Public Policy: The Challenges of Implementation and Approaches to Address Them' by Mr. Parameswaran Iyer, Executive Director, World Bank (left to right: Prof. Gopal Naik, Mr. Parameswaran Iyer, Prof. Rishikesha T Krishnan, Mr. Suman Bery and Prof. Anil B Suraj).



Poster Session co-organized with Young Scholars Initiative (YSI).



Valedictory Address by Prof. S. Mahendra Dev on Future of India: Challenges and Policies for Growth, Inclusion and Sustainability.



### **Organising Committee:**



Anil B Suraj

Associate Professor, Public Policy area, IIMB



**Arpit Shah** 

Assistant Professor, Public Policy area, IIMB



**Gopal Naik** 

Chairperson, Centre for Public Policy, IIMB



Rajalaxmi Kamath

Professor, Public Policy area, IIMB



Soham Sahoo

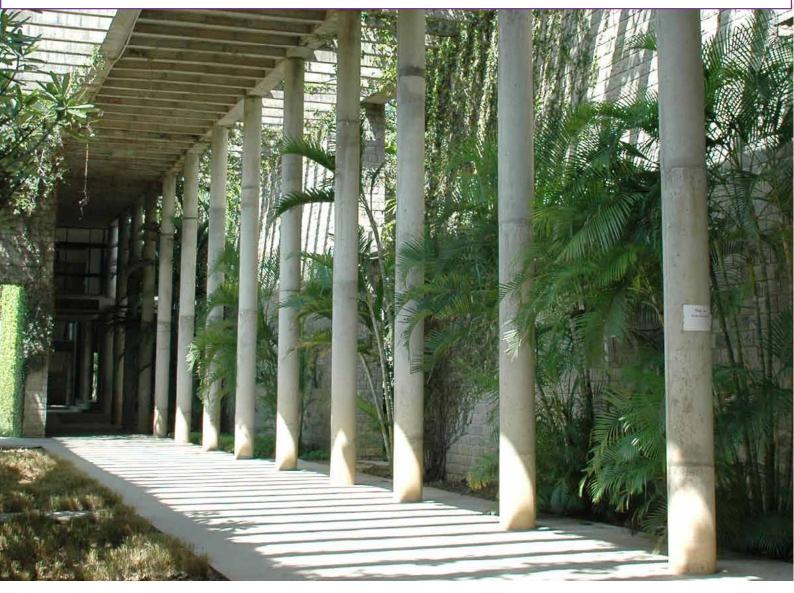
Assistant Professor, Public Policy area, IIMB





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