9th Dec 2025

Minutes of the Prebid meetings held on 8th Dec 2025

Ref: Tender to identify service provider for delivering cashless facility for the transactions between the IIMB Student community and vendors within the premises of IIM Bangalore, Bannerghatta Campus, Bangalore-560076.

Tender ID: IIMB/CAO/2025-26/04, Date: 02.12.2025

Pre-bid meeting was held on 8th Dec 2025 at 11:00 AM at K-22 conference room for the tender "Tender to identify service provider for delivering cashless facility for the transactions between the IIMB Student community and vendors within the premises of IIM Bangalore, Bannerghatta Campus, Bangalore-560076.". The following firms/agencies attended the pre-bid meeting:

Name of firm/agency attended the tender meeting:

Si. No	Company Name
1	M/s Bottle Lab Technologies
2	M/s Hunger Box

The pre-bid meeting started with explaining the tender document to the bidders.

The queries received by various vendors and clarifications given are as under:

1. Can the ₹13,000 mess balance be used at the kiosks located around the IIMB campus outside the main mess?

   IIMB Reply- Please refer to clause 3.1 of the tender document.

2. Will self-paid transactions via UPI/credit card/debit card be enabled through the technology?

   IIMB Reply- The cashless system will operate strictly on the virtual wallet mechanism. Self-paid transactions via UPI, credit cards, or debit cards will not be enabled through the application under the scope of this tender.

3. Is the hardware cost included in the 1% commission charged by the current service provider?
   IIMB Reply- Hardware procurement, installation, and maintenance (order terminals, dashboards, etc.) shall be undertaken by the service provider at their own cost. IIM Bangalore will not reimburse hardware expenses under this tender.

Note: IIMB highlighted that certain services listed under Clause 3.1 may occasionally need to be deployed on short notice, depending on operational requirements within the campus. The selected service provider must maintain readiness to implement such requirements promptly to ensure uninterrupted service delivery.

Closing Remarks

Participants were thanked for their active involvement and interest in the tender. They were informed that:

- These minutes will be uploaded on the IIMB website.

- Submission deadlines and other procedural requirements must be strictly adhered to as per the tender document.

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